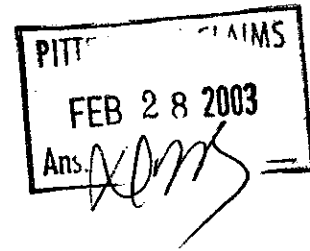


## Property Claims Services

117 Arbor Crest Lane  
Lillington, North Carolina 27546  
Telephone: (910) 797-3327  
Fax: (800) 933-1175  
Schumannjcs@aol.com



### Coverage A. Summary Agreed Cost for Repairs

February 25<sup>th</sup>. 2003

Amica Mutual Insurance Company  
Pittsburg Regional Office  
1500 Corporate Drive, Suite 250  
Canonsburg, Pennsylvania 15317-8574

**Attention: Mr. David J. Bennett, Claims Manager**

#### Reference:

Customer: John & Amy Borden  
Date of Loss: 02/16/03  
Cause of Loss: Fire  
Claim #: F300301218  
Loss Location: 4838 Wolf Road, Erie, Pennsylvania 16505  
Claims Representative: Schumann

#### Coverage:

- A. \$577,000.00
- B. \$ 57,700
- C. \$342,750.00
- D. \$173,100.00

Policy Deductible: \$1000.00

#### Mortgagee:

Bank of America 133  
Post Office Box 1675  
Coraopolis, Pennsylvania 15108

#### Assignment:

This assignment was received following a telephone call from Mr. David Bennett at the Amica Branch Office in Pittsburg, Pennsylvania. A faxed copy of the declarations page and loss report was faxed to me immediately following the call. I contacted the customer immediately and arranged to meet with the customer on Wednesday, February 17<sup>th</sup>. at the loss location. Temporary emergency board up and tarping was completed by fire restoration contractor, Visions, Inc. a local contractor.

In an effort to make decisions to correctly repair the house, sample cleaning areas related to the significant ceramic tile floors, counter tops and bathroom fixtures were undertaken with successful results related to cleaning vs. removal and replacement. These decisions were made with the assistance of Visions, Inc. a local fire restoration contractor as a part of reaching an agreed scope and ultimately, cost to repair the damage to this dwelling. Additional damage was addressed in these areas, primarily to fire department activity during the effort to extinguish the fire. Additional concerns pertaining to electrical outlets and switches have been addressed as removal and replacement as corrosive results can develop given the significance of and perhaps supplemental concerns related to electrical components where corrosion is related. IteI carpet samples were submitted and results obtained. These costs have been applied throughout the attached estimate and copies of the lab analysis are provided in file. Each is identified by descriptions provided to IteI during the process of labeling those samples submitted. General items of concern consistent with necessary repairs are included, such as attic insulation to eliminate the "smoke odor" concerns.

#### **Estimate Summary:**

Generally, decisions made related to repairs and entries listed within the estimate reflect concerns pertaining to elimination of smoke odor, structural and insulation activities as well as line-of-site and normal matching issues. This estimate was reviewed and discussed on a room-by-room and area-by-area basis with Brian Seifert of Visions, Inc. although a decision as to the choice of a contractor has not been made as yet. Reasons for the delay is discussed later. The RCV totals \$328,999.14 to which \$32,900.22 in recoverable depreciation has been applied. The ACV, therefore, totals \$296,098.92.

#### **Prior Reports: Coverage A. (Emergency Repairs and Temporary Shore-Up)**

Two reports dated February 19<sup>th</sup>. and February 25<sup>th</sup>. have been submitted with payment requests for the initial emergency repairs as well as subsequent necessary temporary electrical service and necessary shore-up within the basement to prevent the main level Kitchen and Den floor systems from collapsing into the basement. The amounts requested for direct pay to vendors is not included as a part of the RCV listed above for repairs to the dwelling.

#### **Customer Overview and Reaction:**

The insured family consists of Dr. and Mrs. Borden and three small children. One of the customer's children was born with serious health issues which requires specific attention to safety, exposure and assistance. Combined with these responsibilities, Dr. Borden, having just moved to Erie from Boston, has undertaken coordination of and responsibilities associated with the implementation of a new neurosurgical team at a local hospital. This, along with family responsibilities is a very demanding schedule. Dr. Borden has been forced to postpone surgeries scheduled as he and his wife have been unable to cope with the fragmented nature in which they find their life following this event. They have been living with Mrs. Borden's family in Pittsburg along with the three small children as, according to Dr. Borden's mother who has arrived in Erie to assist with ALE issues, indicated that Mrs. Borden is struggling with Post Traumatic Stress Disorder to the extent that hospitalization may be necessary.

For this reason, Dr. and Mrs. Borden are unable, at this time, to make positive decisions concerning the use of a contractor. In an effort to respect their current circumstances, I have avoided making any demands on their time or requesting decisions from them. Although I have discussed the status of my activity with Dr. Borden while in Erie, his brother Richard will be taking a lead towards assisting with decisions and moving this claim towards conclusion. Richard Borden is located in Hartford Connecticut and is an attorney working with The Hartford Insurance Company.

**Risk:**

The insured dwelling is a two story dwelling built in 1960. Two additions were undertaken and completed within the past 15 years to the original dwelling. These additions included a large guest suite located on the right main level of the dwelling as a second story three bedroom, two bathroom areas. A second addition pertains to a second story level studio and bedroom located above the attached two-car garage.

A partial basement is located under approximately 50% of the structure on the left side of the dwelling under the Den and Kitchen in which two Geo-Thermal heating exchange units are located along with an 80 gallon hot water heater incorporated with the exchange Geo-Thermal heating system. This basement was partially finished with some interior 2 x 4 wall framing and paneling applied to the block foundation walls via furring strips as well as to the interior walls accommodating sections of the basement to separate utility areas from storage and laundry room areas.

This house contains four bedrooms, a studio, kitchen, formal dining room, den, formal living room, large foyer/entry with second story ceiling and steps leading up to the second story, and a guest suite (bedroom, bathroom, and private entry) as well as a playroom and Jacuzzi room with adjacent bathroom.

A large patio is attached on the main level in the rear of the dwelling as well as a second-level patio adjacent to the Master Bedroom. The Master Bathroom consists of a large dressing area and separate bath area with large garden tub surrounded by ceramic tile.

The dwelling contains approximately 5500 square feet of heated living area with an attached two-car garage. The dwelling is located on a two acre lot in an upscale neighborhood.

**Estimate and Agreed Cost for Repairs:**

Attached, please find a 68 page detailed estimate completed at the loss location on a room-by-room and area-by-area basis.

**EXTERIOR CONSIDERATIONS:**

In an effort to extinguish the fire, the fire department personnel called to the scene broke out several windows on both levels of the structure as well as cut numerous large openings in the lower level roof. In order to repair the dwelling and obtain a match, the entire shingle area is being replaced as the lower level gable roof requires removal and line of site concerns necessitate replacement of shingles to accommodate matching. The vinyl siding located primarily on the front lower and upper elevations is being replaced to again obtain a match as significant damage is apparent both in appearance due to smoke and soot as well as significant damage obvious on the front elevation. The brick veneer covering 50% of the left elevation is being removed and replaced to accommodate a "match" only on this elevation as siding separated this area of brick veneer from the brick that can be cleaned on the front lower elevation, therefore, line-of-site considerations are not relevant.

**INTERIOR CONSIDERATIONS:**

As this fire began in the basement below the main level Kitchen, Den and Formal Dining Room, the floor system, interior walls and ceiling joists require replacement to repair these structural areas of obvious damage. The partially finished basement used as a combination storage/utility and Laundry area also sustained significant damage to the extent that the main thirty-four foot long steel I beam was twisted due to the extreme heat generated in this area during the fire.

Consequently, any basement wall framing, furring strips and paneling attached to the exterior block walls was completely destroyed along with the Geo-Thermal exchange units and other mechanical elements. A structural engineer was brought in to evaluate and determine necessary structural considerations pertaining to the repair procedures.

The remaining interior main-level and second level areas sustained significant smoke and soot damage to drywall ceilings and walls and floor coverings.

**Contents:**

An inventory of contents has been completed to the extent that identification of total loss items can be recognized. Also, dry cleaning efforts are underway. Pack-out of some items considered able to be adequately cleaned have been moved from the dwelling following verbal permission from Dr. Borden and his mother. A partial inventory of "total loss" items as well as pack-out costs will be submitted shortly. Conclusion of the contents inventory will require active participation from the customers and I anticipate be undertaken once the family is settled in the rental house beginning this Saturday, February 29<sup>th</sup>.

**ALE:**

A previous report dated February 21<sup>st</sup>. has been submitted along with a signed lease agreement for rental of a house located at 5011 Wolf Road, Erie, Pennsylvania. A direct pay arrangement was agreed upon with Coldwell Banker, real estate manager for the owner of the rental house. Furniture rental to accommodate the family is currently being reviewed and a request will be forthcoming shortly.

**Coverage A, Recommendations:**

It is my recommendation that a check be issued totaling \$295,098.92 be issued and made payable to the customers and to Bank of America. This amount represents the above referenced ACV based on the attached repair estimate less the \$1,000.00 policy deductible.

**Pending:**

1. Initial Contents Inventory (total loss items) with payment request
2. Pack-out costs and contents cleaning invoice with payment request (direct pay)
3. ALE Costs: Hotel following date of loss and furniture rental expense

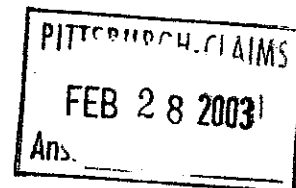
Thank you for allowing Property Claims Services to be of assistance.

Respectfully Submitted:

John C. Schumann

**Property Claims Services**

117 Arbor Crest Lane  
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**BORDEN/PA****Room: Roofing****DESCRIPTION**

	<b>QUANTITY</b>	<b>UNIT COST</b>	<b>RCV</b>	<b>DEPREC.</b>	<b>ACV</b>
Remove Laminated - 30 yr. - comp. shingle rfg - incl. felt					
	48.80 SQ	34.08	1,663.10	166.31	1,496.79
R&R Additional charge for steep roof - 7/12 to 10/12 slope					
	48.80 SQ	23.93	1,167.78	116.78	1,051.00
Laminated - 30 yr. - comp. shingle rfg - incl. felt					
	54.00 SQ	154.60	8,348.40	834.84	7,513.56
R&R Additional charge for steep roof - 7/12 to 10/12 slope					
	54.00 SQ	23.93	1,292.22	129.23	1,162.99
R&R Additional charge for high roof (2 stories or greater)					
	27.00 SQ	10.12	273.24	27.32	245.92
approximately 50% of the roof area is two story					
R&R Rubber roofing - Full adhered system					
	4.48 SQ	270.00	1,209.60	120.96	1,088.64
R&R Sheathing - plywood - 5/8" CDX					
	448.00 SF	1.15	515.20	51.52	463.68
To replace under rubber roofing located on rear slope of dwelling roof					
R&R Rafters - 2x8 - 16" OC (3-5/12 Gable, per SF of floor)					
	1,530.00 SF	2.75	4,207.50	420.75	3,786.75
R&R Sheathing - plywood - 5/8" CDX					
	1,480.00 SF	1.32	1,953.60	195.36	1,758.24
R&R Rafters - 2x8 - 16" OC (3-5/12 Gable, per SF of floor)					
	448.00 SF	2.75	1,232.00	123.20	1,108.80
Removal and replacement of rafters under the rubber membrane rear slope attached to the main rear lower slope of the roof.					
R&R Roof vent - turtle type					
	4.00 EA	31.90	127.60	12.76	114.84

BORDEN/PA

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**Property Claims Services**

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 Lillington, North Carolina 27546  
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 Fax: (800) 933-1175

**CONTINUED - Roofing**

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
R&R Flashing - pipe jack	5.00 EA	19.03	95.15	9.52	85.63
<b>ROOM TOTAL: Roofing</b>			<b>22,085.39</b>	<b>2,208.55</b>	<b>22,083.39</b>

**Room: Front Elevation**

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
R&R Siding - vinyl - High grade	1,560.00 SF	2.29	3,572.40	357.24	3,215.16
R&R Gutter / downspout - aluminum	244.00 LF	3.43	836.92	83.69	753.23
Includes downspouts					
R&R Gutter guard/screen	164.00 LF	2.04	334.56	33.46	301.10
Clean window unit (per side) 10 - 20 SF	19.00 EA	6.99	132.81	13.28	119.53
R&R Specialty aluminum window unit - Extra large	1.00 EA	772.73	772.73	77.28	695.45
R&R Vinyl window - casement, 3-5 sf - Premium grade	5.00 EA	274.86	1,374.30	137.43	1,236.87
Seal & paint wood window (per side)	5.00 EA	19.92	99.60	9.96	89.64

BORDEN/PA

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**Property Claims Services**

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 Lillington, North Carolina 27546  
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**CONTINUED - Front Elevation**

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean overhead door & hardware	1.00 EA	19.68	19.68	1.97	17.71
Paint/finish overhead door - 2 coats (per side)	1.00 EA	56.53	56.53	5.65	50.88
R&R Soffit - wood	26.00 SF	2.77	72.02	7.20	64.82
Prime & paint exterior soffit - wood	26.00 SF	1.02	26.52	2.65	23.87
R&R Fascia - 1" x 6" #1 pine	30.00 LF	3.49	104.70	10.47	94.23
Prime & paint exterior fascia - wood, 4"- 6" wide	30.00 LF	0.76	22.80	2.28	20.52
R&R Crown molding - 2 1/4"	30.00 LF	1.72	51.60	5.16	46.44
Paint crown molding - two coats	30.00 LF	0.67	20.10	2.01	18.09
R&R Trim board - 1" x 6" - installed (pine)	30.00 LF	3.11	93.30	9.33	83.97
Seal & paint trim	130.00 LF	0.65	84.50	8.45	76.05
Replacement of 1 x 6 trim on front porch posts and to paint all four posts					
R&R Fascia - metal, 8"	32.00 LF	2.78	88.96	8.89	80.07
freeze board aluminum across right front elevation of garage					
Masonry acid wash	238.00 SF	0.32	76.16	7.62	68.54
R&R Exterior door - fiberglass / wood w/detail - Premium grade	1.00 EA	976.68	976.68	97.67	879.01
R&R Ext. door sidelight - wood - 12"- 14" wide - Deluxe grade	1.00 EA	775.26	775.26	77.53	697.73
Prime & paint door slab only - exterior (per side)	1.00 EA	21.87	21.87	2.19	19.68

BORDEN/PA

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**Property Claims Services**

117 Arbor Crest Lane  
 Lillington, North Carolina 27546  
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**CONTINUED - Front Elevation**

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
PAINTING, exterior door sidelight-wood	1.00 EA	22.50	22.50	2.25	20.25
Paint door or window opening - 2 coats (per side)	2.00 EA	14.20	28.40	2.84	25.56
R&R Door lockset & deadbolt - exterior - Premium grade	1.00 EA	147.43	147.43	14.75	132.68
R&R Door opening (jamb & casing) - 36"to60"wide - stain grade	1.00 EA	128.28	128.28	12.83	115.45
Clean with pressure/chemical spray - Very heavy	104.00 SF	0.43	44.72	4.47	40.25
R&R Sheathing - 1 1/8" - tongue and groove	104.00 SF	2.87	298.48	29.85	268.63
Exterior - seal or prime then paint with two finish coats	104.00 SF	0.81	84.24	8.42	75.82
R&R Trim board - 1" x 8" - installed (pine)	60.00 LF	3.59	215.40	21.54	193.86
R&R Crown molding - 2 1/4"	104.00 LF	1.72	178.88	17.89	160.99
Seal & paint trim	104.00 LF	0.65	67.60	6.76	60.84
R&R Trim board - 1" x 8" - installed (pine)	120.00 LF	3.59	430.80	43.08	387.72
freeze board across exterior of front porch, two sections with molding					
Seal & paint trim	120.00 LF	0.65	78.00	7.80	70.20
R&R Recessed light fixture - High grade	2.00 EA	104.93	209.86	20.98	188.88
front porch recessed light fixtures					
<b>ROOM TOTAL: Front Elevation</b>			<b>11,548.59</b>	<b>1,154.87</b>	<b>11,547.59</b>

BORDEN/PA

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**Property Claims Services**

117 Arbor Crest Lane  
 Lillington, North Carolina 27546  
 Telephone: (910) 797-3327  
 Fax: (800) 933-1175

**Room: Right Elevation**

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
R&R Siding - vinyl - High grade	445.00 SF	2.29	1,019.05	101.91	917.14
R&R Vinyl window - casement, 6-8 sf - High grade	1.00 EA	291.00	291.00	29.10	261.90
Clean window unit (per side) 10 - 20 SF	6.00 EA	6.99	41.94	4.19	37.75
Clean door (per side)	4.00 EA	3.40	13.60	1.36	12.24
R&R Storm door assembly - Premium grade	1.00 EA	313.06	313.06	31.31	281.75
double doors on rear right elevation at master bedroom and rear patio					
R&R Gutter guard/screen - High grade	60.00 LF	6.88	412.80	41.28	371.52
R&R Gutter / downspout - aluminum	60.00 LF	3.43	205.80	20.58	185.22
<b>ROOM TOTAL: Right Elevation</b>			<b>2,297.25</b>	<b>229.73</b>	<b>2,067.52</b>

**Property Claims Services**

117 Arbor Crest Lane  
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**Room: Rear Elevation**

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
R&R Gutter guard/screen	102.00 LF	2.04	208.08	20.81	187.27
R&R Gutter / downspout - aluminum	162.00 LF	3.43	555.66	55.57	500.09
Includes downspouts					
R&R Siding - vinyl - High grade	550.00 SF	2.29	1,259.50	125.95	1,133.55
R&R Vinyl window - casement, 6-8 sf - High grade	5.00 EA	291.00	1,455.00	145.50	1,309.50
Clean window unit (per side) 10 - 20 SF	24.00 EA	6.99	167.76	16.78	150.98
R&R Vinyl window - casement, 6-8 sf - High grade	1.00 EA	291.00	291.00	29.10	261.90
R&R Sheathing - plywood - 1/2" CDX	162.00 SF	1.10	178.20	17.82	160.38
R&R Sheathing - 1 1/8" - tongue and groove	126.00 SF	2.87	361.62	36.16	325.46
Exterior - paint two coats	126.00 SF	0.58	73.08	7.31	65.77
R&R Trim board - 1" x 8" - installed (pine)	120.00 LF	3.59	430.80	43.08	387.72
Seal & paint trim	120.00 LF	0.65	78.00	7.80	70.20
R&R Ceiling fan without light	1.00 EA	153.89	153.89	15.39	138.50
R&R Light fixture - High grade	1.00 EA	64.23	64.23	6.42	57.81
R&R Crown molding - 2 1/4"	120.00 LF	1.72	206.40	20.64	185.76
Paint crown molding - two coats	120.00 LF	0.67	80.40	8.04	72.36

BORDEN/PA

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AM090

**Property Claims Services**

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**CONTINUED - Rear Elevation**

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
R&R Brick veneer - High grade	120.00 SF	8.68	1,041.60	104.16	937.44
Clean with pressure/chemical spray - Very heavy	126.00 SF	0.43	54.18	5.42	48.76
Paint concrete the surface area	126.00 SF	1.19	149.94	14.99	134.95
apoxy paint on concrete floor on rear elevation					
R&R Trim board - 1" x 6" - installed (pine)	128.00 LF	3.11	398.08	39.81	358.27
Seal & paint trim	128.00 LF	0.65	83.20	8.32	74.88
the above two entries pertain to the supporting posts and trim between the posts surrounding the rear porch.					
R&R 6-0 6-8 wood sliding patio door - w/ext. clad. - Premium	1.00 EA	1,982.23	1,982.23	198.23	1,784.00
<b>ROOM TOTAL: Rear Elevation</b>			<b>9,272.85</b>	<b>927.30</b>	<b>8,345.55</b>

**Room: Left Elevation**

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
R&R Siding - vinyl - High grade	415.00 SF	2.29	950.35	95.04	855.31

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**CONTINUED - Left Elevation**

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
R&R Gutter guard/screen					
	62.00 LF	2.04	126.48	12.65	113.83
R&R Gutter / downspout - aluminum					
	92.00 LF	3.43	315.56	31.56	284.00
includes downspouts					
R&R Vinyl window - casement, 6-8 sf - High grade					
	7.00 EA	291.00	2,037.00	203.70	1,833.30
Clean window unit (per side) 10 - 20 SF					
	12.00 EA	6.99	83.88	8.39	75.49
R&R Attic vent - gable end - vinyl					
	1.00 EA	60.41	60.41	6.04	54.37
R&R Exterior door - fiberglass / wood w/detail - Premium grade					
	2.00 EA	976.68	1,953.36	195.34	1,758.02
Paint door slab only - 2 coats (per side)					
	2.00 EA	14.25	28.50	2.85	25.65
R&R Wood door frame & trim - hardwood (for a 2"x 4" wall)					
	40.00 LF	9.92	396.80	39.68	357.12
Paint door or window opening - 2 coats (per side)					
	2.00 EA	14.20	28.40	2.84	25.56
R&R Door lockset & deadbolt - exterior - High grade					
	1.00 EA	109.75	109.75	10.98	98.77
R&R Fascia - metal, 6"					
	80.00 LF	2.56	204.80	20.48	184.32
R&R Soffit - vinyl					
	84.00 SF	2.91	244.44	24.44	220.00
R&R Spot light fixture - double - w/motion sensor					
	1.00 EA	128.40	128.40	12.84	115.56
R&R Soffit - vinyl					
	35.00 SF	2.91	101.85	10.19	91.66
R&R Exterior light fixture					
	2.00 EA	61.37	122.74	12.27	110.47

**Property Claims Services**

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**CONTINUED - Left Elevation**

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
R&R Stud wall - 2" x 4" x 8' - 16" oc					
	46.00 LF	10.93	502.78	50.28	452.50
R&R Brick veneer - High grade					
	365.00 SF	8.68	3,168.20	316.82	2,851.38
R&R Trim board - 1" x 8" - installed (pine)					
	40.00 LF	3.59	143.60	14.36	129.24
Seal & paint trim					
	40.00 LF	0.65	26.00	2.60	23.40
R&R Central air - condenser unit - 3 ton					
	1.00 EA	1,142.07	1,142.07	114.20	1,027.87
R&R Shutters - simulated wood (polystyrene) - Small					
	4.00 EA	44.03	176.12	17.61	158.51
<b>ROOM TOTAL: Left Elevation</b>					
			12,051.49	1,205.16	12,050.49

**Room: Bedroom 1****LxWxH 15'0" x 13'6" x 8'0"****Subroom 1: closet****LxWxH 8'0" x 2'0" x 8'0"**

616.00 SF Walls	218.50 SF Ceiling	834.50 SF Walls & Ceiling
218.50 SF Floor	24.28 SY Flooring	77.00 LF Floor Perimeter
184.00 SF Long Wall	124.00 SF Short Wall	77.00 LF Ceil. Perimeter

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean the ceiling - Heavy					
	218.50 SF	0.22	48.07	4.81	43.26

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**CONTINUED - Bedroom 1**

Seal/prime the ceiling - three coats	218.50 SF	0.58	126.73	12.67	114.06
DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Chandelier - Detach & reset	1.00 EA	83.50	83.50	8.35	75.15
Clean chandelier - above average detail	1.00 EA	37.09	37.09	3.71	33.38
Clean crown molding	77.00 LF	0.21	16.17	1.62	14.55
Paint crown molding - two coats	77.00 LF	0.67	51.59	5.16	46.43
R&R Smoke detector - Premium grade	1.00 EA	142.67	142.67	14.27	128.40
direct wired smoke detector					
R&R Phone, TV, or speaker outlet	2.00 EA	16.19	32.38	3.23	29.15
R&R Outlet or switch	9.00 EA	12.08	108.72	10.88	97.84
Clean baseboard	77.00 LF	0.16	12.32	1.23	11.09
Paint baseboard - two coats	77.00 LF	0.65	50.05	5.01	45.04
R&R Wallpaper - High grade	616.00 SF	2.04	1,256.64	125.66	1,130.98
Prep wall for wallpaper	616.00 SF	0.27	166.32	16.63	149.69
Clean trim - wood	110.00 LF	0.16	17.60	1.76	15.84
Paint casing - two coats	110.00 LF	0.65	71.50	7.15	64.35
Clean door (per side)	8.00 EA	3.40	27.20	2.72	24.48

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**Property Claims Services**

117 Arbor Crest Lane  
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 Telephone: (910) 797-3327  
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**CONTINUED - Bedroom 1**

Paint door slab only - 2 coats (per side)

8.00 EA 14.25 114.00 11.40 102.60

**DESCRIPTION****QUANTITY****UNIT COST****RCV****DEPREC.****ACV**

Clean door hardware

3.00 EA 3.15 9.45 0.95 8.50

Clean window unit (per side) 10 - 20 SF

5.00 EA 6.99 34.95 3.50 31.45

Seal & paint wood window (per side)

3.00 EA 19.92 59.76 5.98 53.78

Paint door or window opening - 2 coats (per side)

6.00 EA 14.20 85.20 8.52 76.68

R&R Window drapery - hardware - Small

2.00 EA 53.11 106.22 10.63 95.59

Seal & paint wood shelving, 12" - 24" width

16.00 LF 1.31 20.96 2.10 18.86

Clean closet shelf and rod per lineal foot

8.00 LF 0.52 4.16 0.42 3.74

Clean floor and seal - wood

218.50 SF 0.37 80.85 8.09 72.76

R&R Heat/AC register

4.00 EA 17.12 68.48 6.85 61.63

R&R Fluorescent light fixture

1.00 EA 78.02 78.02 7.80 70.22

Closet light fixture

Clean ductwork - Interior - vac./deod. (PER REGISTER)

4.00 EA 18.71 74.84 7.48 67.36

**ROOM TOTAL: Bedroom 1**

2,985.44 298.58 2,686.86

**Property Claims Services**

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**Room: Bedroom 2****LxWxH 14'0" x 12'2" x 8'0"****Subroom 1: offset****LxWxH 10'0" x 1'6" x 8'0"****Subroom 2: closet****LxWxH 6'10" x 2'6" x 8'0"**

752.00 SF Walls  
 202.42 SF Floor  
 246.67 SF Long Wall

202.42 SF Ceiling  
 22.49 SY Flooring  
 129.33 SF Short Wall

954.42 SF Walls & Ceiling  
 94.00 LF Floor Perimeter  
 94.00 LF Ceil. Perimeter

**DESCRIPTION**

	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean the ceiling - Heavy	202.42 SF	0.22	44.53	4.45	40.08
Seal/prime the ceiling - three coats	202.42 SF	0.58	117.40	11.74	105.66
R&R Fluorescent - four tube - 8' - fixture w/lens	4.00 EA	139.70	558.80	55.88	502.92
R&R Wallpaper - High grade	752.00 SF	2.04	1,534.08	153.40	1,380.68
Prep wall for wallpaper	752.00 SF	0.27	203.04	20.30	182.74
Clean cabinetry - full height - inside and out	6.50 LF	9.87	64.16	6.42	57.74
Paint cabinetry - full height - inside and out	6.50 LF	14.11	91.72	9.17	82.55
Clean door - bifold set (per side)	2.00 EA	6.86	13.72	1.37	12.35
Paint bifold door set - slab only - 2 coats (per side)	4.00 EA	23.23	92.92	9.29	83.63
Clean door hardware	4.00 EA	3.15	12.60	1.26	11.34
Clean closet shelf and rod per lineal foot	7.00 LF	0.52	3.64	0.36	3.28
Seal & paint wood shelving, 12"- 24" width	14.00 LF	1.31	18.34	1.83	16.51
Clean door (per side)	2.00 EA	3.40	6.80	0.68	6.12

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**Property Claims Services**

117 Arbor Crest Lane  
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 Telephone: (910) 797-3327  
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**CONTINUED - Bedroom 2**

Paint door slab only - 2 coats (per side)	2.00 EA	14.25	28.50	2.85	25.65
<b>DESCRIPTION</b>	<b>QUANTITY</b>	<b>UNIT COST</b>	<b>RCV</b>	<b>DEPREC.</b>	<b>ACV</b>
Clean baseboard	94.00 LF	0.16	15.04	1.50	13.54
Clean door hardware	1.00 EA	3.15	3.15	0.32	2.83
Paint baseboard - two coats	94.00 LF	0.65	61.10	6.11	54.99
Clean trim - wood	120.00 LF	0.16	19.20	1.92	17.28
Paint casing - two coats	120.00 LF	0.65	78.00	7.80	70.20
Clean window unit (per side) 10 - 20 SF	3.00 EA	6.99	20.97	2.10	18.87
R&R Outlet or switch	8.00 EA	12.08	96.64	9.66	86.98
R&R Fluorescent light fixture	1.00 EA	78.02	78.02	7.80	70.22
fluoresent light fixture in closet					
Clean floor and seal - wood	202.42 SF	0.37	74.90	7.49	67.41
R&R Smoke detector - Premium grade	1.00 EA	142.67	142.67	14.27	128.40
R&R Heat/AC register	3.00 EA	17.12	51.36	5.14	46.22
Clean ductwork - Interior - vac./deod. (PER REGISTER)	3.00 EA	18.71	56.13	5.61	50.52
<b>ROOM TOTAL: Bedroom 2</b>			<b>3,487.43</b>	<b>348.72</b>	<b>3,138.71</b>

**Property Claims Services**

117 Arbor Crest Lane  
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<b>Room: Master Bedroom</b>	<b>LxWxH 16'10" x 12'6" x 8'0"</b>
<b>Subroom 1: offset</b>	<b>LxWxH 8'6" x 8'0" x 8'0"</b>
<b>Subroom 2: closet</b>	<b>LxWxH 3'0" x 2'6" x 8'0"</b>
<b>Subroom 3: dressing area</b>	<b>LxWxH 11'0" x 3'6" x 8'0"</b>
<b>Subroom 4: dressing offset</b>	<b>LxWxH 5'0" x 2'6" x 8'0"</b>
<b>Subroom 5: closet 2</b>	<b>LxWxH 11'0" x 2'6" x 8'0"</b>
<b>Subroom 6: closet 3</b>	<b>LxWxH 6'0" x 2'6" x 8'0"</b>

1,525.33 SF Walls  
 379.42 SF Floor  
 490.67 SF Long Wall

379.42 SF Ceiling  
 42.16 SY Flooring  
 272.00 SF Short Wall

1,904.75 SF Walls & Ceiling  
 190.67 LF Floor Perimeter  
 190.67 LF Ceil. Perimeter

**DESCRIPTION**

	<b>QUANTITY</b>	<b>UNIT COST</b>	<b>RCV</b>	<b>DEPREC.</b>	<b>ACV</b>
Clean the ceiling - Heavy	379.42 SF	0.22	83.47	8.35	75.12
Seal/prime the ceiling - three coats	379.42 SF	0.58	220.06	22.01	198.05
R&R Light fixture - Premium grade	2.00 EA	128.26	256.52	25.65	230.87
R&R Wallpaper border - Premium grade	143.00 LF	3.60	514.80	51.48	463.32
adjusted to eliminate the three closet areas					
R&R Wallpaper - Premium grade	316.00 SF	2.73	862.68	86.27	776.41
dressing area only					
wallpaper in dressing area only					
Prep wall for wallpaper	316.00 SF	0.27	85.32	8.53	76.79
Clean the walls - Heavy	1,525.33 SF	0.22	335.57	33.56	302.01

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**Property Claims Services**

117 Arbor Crest Lane  
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 Telephone: (910) 797-3327  
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**CONTINUED - Master Bedroom**

Seal/prime the walls and ceiling - one coat	1,904.75 SF	0.24	457.14	45.71	411.43
<b>DESCRIPTION</b>	<b>QUANTITY</b>	<b>UNIT COST</b>	<b>RCV</b>	<b>DEPREC.</b>	<b>ACV</b>
Painting - Faux (special effects) - 3 part	672.00 SF	1.49	1,001.28	100.13	901.15
Clean door (per side)	12.00 EA	3.40	40.80	4.08	36.72
Paint door slab only - 2 coats (per side)	12.00 EA	14.25	171.00	17.10	153.90
Clean door hardware	12.00 EA	3.15	37.80	3.78	34.02
Clean door - bifold set (per side)	2.00 EA	6.86	13.72	1.37	12.35
Paint bifold door set - slab only - 2 coats (per side)	2.00 EA	23.23	46.46	4.65	41.81
Clean trim - wood	240.00 LF	0.16	38.40	3.84	34.56
Paint casing - two coats	24.00 LF	0.65	15.60	1.56	14.04
Clean baseboard	190.67 LF	0.16	30.51	3.05	27.46
Paint baseboard - two coats	190.67 LF	0.65	123.94	12.39	111.55
R&R Carpet - (material and labor) - Premium grade	379.42 SF	3.32	1,259.68	125.97	1,133.71
R&R Carpet pad - High grade	379.42 SF	0.87	330.10	33.01	297.09
Clean shelving - wood	30.00 LF	0.43	12.90	1.29	11.61
Seal & paint wood shelving, 12" - 24" width	60.00 LF	1.31	78.60	7.86	70.74
Clean closet shelf and rod per lineal foot	28.00 LF	0.52	14.56	1.46	13.10

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**Property Claims Services**

117 Arbor Crest Lane  
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 Telephone: (910) 797-3327  
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**CONTINUED - Master Bedroom**

R&amp;R Heat/AC register

6.00 EA	17.12	102.72	10.27	92.45
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**DESCRIPTION****QUANTITY****UNIT COST****RCV****DEPREC.****ACV**

Clean ductwork - Exterior (per LF)

6.00 LF	1.97	11.82	1.18	10.64
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R&amp;R Outlet or switch

14.00 EA	12.08	169.12	16.91	152.21
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Mirror - plate glass - Detach &amp; reset

20.00 SF	2.83	56.60	5.66	50.94
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Clean mirror

20.00 SF	0.35	7.00	0.70	6.30
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Clean cabinetry - lower - inside and out

6.00 LF	5.66	33.96	3.40	30.56
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Clean countertop

12.00 SF	0.35	4.20	0.42	3.78
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Clean bathroom fixtures - Large bathroom

1.00 EA	56.25	56.25	5.63	50.62
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R&amp;R Light bar - 5 lights - High grade

2.00 EA	128.54	257.08	25.71	231.37
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Waste Item - Carpet - (material and labor) - Premium grade

56.91 SF	3.18	180.97	18.10	162.87
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**ROOM TOTAL: Master Bedroom**

6,910.63	691.08	6,219.55
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**Room: Master Bath****LxWxH 10'6" x 7'0" x 8'0"****Subroom 1: offset****LxWxH 3'0" x 3'0" x 8'0"**

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**Property Claims Services**

117 Arbor Crest Lane  
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**Subroom 2: offset 2****LxWxH 4'0" x 2'6" x 8'0"****Subroom 3: offset 3****LxWxH 6'0" x 2'6" x 8'0"****Subroom 4: closet****LxWxH 2'6" x 2'6" x 8'0"**

696.00 SF Walls  
 113.75 SF Floor  
 208.00 SF Long Wall

113.75 SF Ceiling  
 12.64 SY Flooring  
 140.00 SF Short Wall

809.75 SF Walls & Ceiling  
 87.00 LF Floor Perimeter  
 87.00 LF Ceil. Perimeter

**DESCRIPTION**

	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
R&R Bathtub - Premium grade	1.00 EA	857.86	857.86	85.79	772.07
R&R Bathtub faucet (no shower) - High grade	1.00 EA	175.47	175.47	17.55	157.92
Clean bathroom fixtures - Large bathroom	1.00 EA	56.25	56.25	5.63	50.62
R&R Wallpaper border - High grade	142.00 LF	3.19	452.98	45.30	407.68
perimeter adjusted for shower and closet areas. two boarders located in this room.					
Clean the ceiling - Heavy	113.75 SF	0.22	25.03	2.50	22.53
Seal/prime the ceiling - three coats	113.75 SF	0.58	65.98	6.60	59.38
Clean trim - wood	80.00 LF	0.16	12.80	1.28	11.52
Seal & paint trim	80.00 LF	0.65	52.00	5.20	46.80
Clean door (per side)	2.00 EA	3.40	6.80	0.68	6.12
Paint door slab only - 2 coats (per side)	2.00 EA	14.25	28.50	2.85	25.65
Clean door hardware	1.00 EA	3.15	3.15	0.32	2.83
Clean door - bifold set (per side)	2.00 EA	6.86	13.72	1.37	12.35
Paint bifold door set - slab only - 2 coats (per side)	2.00 EA	23.23	46.46	4.65	41.81

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**Property Claims Services**

117 Arbor Crest Lane  
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 Telephone: (910) 797-3327  
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**CONTINUED - Master Bath**

Clean shelving - wood

30.00 LF	0.43	12.90	1.29	11.61
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**DESCRIPTION**

<b>QUANTITY</b>	<b>UNIT COST</b>	<b>RCV</b>	<b>DEPREC.</b>	<b>ACV</b>
Seal & paint wood shelving, 12"- 24" width				
60.00 LF	1.31	78.60	7.86	70.74
R&R Outlet or switch				
5.00 EA	12.08	60.40	6.05	54.35
R&R Toilet paper holder - Premium grade				
1.00 EA	37.26	37.26	3.72	33.54
Clean window unit (per side) 10 - 20 SF				
4.00 EA	6.99	27.96	2.80	25.16
Seal & paint wood window (per side)				
4.00 EA	19.92	79.68	7.97	71.71
R&R Recessed light fixture - High grade				
2.00 EA	104.93	209.86	20.98	188.88
R&R Heat/AC register				
1.00 EA	17.12	17.12	1.71	15.41
Clean floor - tile				
113.75 SF	0.54	61.43	6.14	55.29
Clean ceramic tile				
80.00 SF	0.54	43.20	4.32	38.88
Clean ductwork - Interior - vac./deod. (PER REGISTER)				
2.00 EA	18.71	37.42	3.74	33.68

**ROOM TOTAL: Master Bath**

<b>2,462.83</b>	<b>246.30</b>	<b>2,216.53</b>
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**Room: Upstairs hallway****LxWxH 11'0" x 6'0" x 8'0"**

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**Property Claims Services**

117 Arbor Crest Lane  
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 Telephone: (910) 797-3327  
 Fax: (800) 933-1175

**Subroom 1: offset****LxWxH 8'0" x 4'0" x 8'0"****Subroom 2: offset 2****LxWxH 14'0" x 5'0" x 8'0"****Subroom 3: closet****LxWxH 2'6" x 1'6" x 8'0"**

832.00 SF Walls  
 171.75 SF Floor  
 284.00 SF Long Wall

171.75 SF Ceiling  
 19.08 SY Flooring  
 132.00 SF Short Wall

1,003.75 SF Walls & Ceiling  
 104.00 LF Floor Perimeter  
 104.00 LF Ceil. Perimeter

**DESCRIPTION**

	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean the ceiling - Heavy					
	171.75 SF	0.22	37.79	3.78	34.01
Seal/prime the ceiling - three coats					
	171.75 SF	0.58	99.62	9.96	89.66
R&R Recessed light fixture - High grade					
	7.00 EA	104.93	734.51	73.45	661.06
R&R Recessed light fixture - Premium grade					
	1.00 EA	124.56	124.56	12.46	112.10
spot light fixture					
Clean crown molding					
	104.00 LF	0.21	21.84	2.18	19.66
Paint crown molding - two coats					
	104.00 LF	0.67	69.68	6.97	62.71
Clean the walls - Heavy					
	832.00 SF	0.22	183.04	18.30	164.74
Seal/prime the walls - two coats					
	832.00 SF	0.41	341.12	34.11	307.01
Clean baseboard					
	104.00 LF	0.16	16.64	1.66	14.98
Paint baseboard - two coats					
	104.00 LF	0.65	67.60	6.76	60.84
R&R Carpet - (material and labor) -Itel Evaluation					
	171.75 SF	2.89	496.36	49.64	446.72
R&R Carpet pad - High grade					
	171.75 SF	0.87	149.43	14.94	134.49
Clean trim - wood					
	140.00 LF	0.16	22.40	2.24	20.16

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**Property Claims Services**

117 Arbor Crest Lane  
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 Telephone: (910) 797-3327  
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**CONTINUED - Upstairs hallway**

Paint casing - two coats

140.00 LF	0.65	91.00	9.10	81.90
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**DESCRIPTION**

	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean door - bifold set (per side)	2.00 EA	6.86	13.72	1.37	12.35
Paint bifold door set - slab only - 2 coats (per side)	2.00 EA	23.23	46.46	4.65	41.81
R&R Outlet or switch	4.00 EA	12.08	48.32	4.83	43.49
Clean shelving - wood	30.00 LF	0.43	12.90	1.29	11.61
Seal & paint wood shelving, 12"- 24" width	30.00 LF	1.31	39.30	3.93	35.37
R&R Heat/AC register	2.00 EA	17.12	34.24	3.42	30.82
Clean ductwork - Interior - vac./deod. (PER REGISTER)	2.00 EA	18.71	37.42	3.74	33.68
Waste Item - Carpet - (material and labor) -Itel Evaluation	25.76 SF	2.75	70.84	7.08	63.76

**ROOM TOTAL: Upstairs hallway**

2,758.79	275.86	2,482.93
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**Property Claims Services**

117 Arbor Crest Lane  
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 Telephone: (910) 797-3327  
 Fax: (800) 933-1175

**Room: Closet****LxWxH 7'0" x 5'8" x 8'0"**

202.67 SF Walls  
 39.67 SF Floor  
 56.00 SF Long Wall

39.67 SF Ceiling  
 4.41 SY Flooring  
 45.33 SF Short Wall

242.33 SF Walls & Ceiling  
 25.33 LF Floor Perimeter  
 25.33 LF Ceil. Perimeter

**DESCRIPTION**

	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean the ceiling - Heavy					
	39.67 SF	0.22	8.73	0.87	7.86
Seal/prime the ceiling - two coats					
	39.67 SF	0.41	16.26	1.63	14.63
R&R Wallpaper - High grade					
	202.67 SF	2.04	413.45	41.35	372.10
Prep wall for wallpaper					
	202.67 SF	0.27	54.72	5.47	49.25
Clean baseboard					
	25.33 LF	0.16	4.05	0.41	3.64
Paint baseboard - two coats					
	25.33 LF	0.65	16.46	1.65	14.81
R&R Carpet - (material and labor) - Premium grade					
	39.67 SF	2.89	114.64	11.47	103.17
R&R Carpet pad - High grade					
	39.67 SF	0.87	34.51	3.45	31.06
R&R Wallpaper border - High grade					
	25.33 LF	3.19	80.80	8.09	72.71
Clean door (per side)					
	2.00 EA	3.40	6.80	0.68	6.12
Paint door slab only - 2 coats (per side)					
	2.00 EA	14.25	28.50	2.85	25.65
Clean door hardware					
	1.00 EA	3.15	3.15	0.32	2.83
Clean closet shelf and rod per lineal foot					
	6.00 LF	0.52	3.12	0.31	2.81

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**Property Claims Services**

117 Arbor Crest Lane  
 Lillington, North Carolina 27546  
 Telephone: (910) 797-3327  
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**CONTINUED - Closet**

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Waste Item - Carpet - (material and labor) - Premium grade	5.95 SF	2.75	16.36	1.64	14.72
<b>ROOM TOTAL: Closet</b>			<b>801.55</b>	<b>80.19</b>	<b>721.36</b>

**Room: Stairway****LxWxH 13'0" x 7'0" x 16'0"****Subroom 1: offset****LxWxH 4'0" x 2'6" x 8'0"**

744.00 SF Walls	101.00 SF Ceiling	845.00 SF Walls & Ceiling
101.00 SF Floor	11.22 SY Flooring	53.00 LF Floor Perimeter
240.00 SF Long Wall	132.00 SF Short Wall	53.00 LF Ceil. Perimeter

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean the ceiling - Heavy	101.00 SF	0.22	22.22	2.22	20.00
Seal/prime the ceiling - three coats	101.00 SF	0.58	58.58	5.86	52.72
Clean the walls - Heavy	744.00 SF	0.22	163.68	16.37	147.31
Seal/prime the walls - three coats	744.00 SF	0.58	431.52	43.15	388.37
Clean window unit (per side) 10 - 20 SF	6.00 EA	6.99	41.94	4.19	37.75
Seal & paint wood window (per side)	6.00 EA	19.92	119.52	11.95	107.57

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**Property Claims Services**

117 Arbor Crest Lane  
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 Telephone: (910) 797-3327  
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**CONTINUED - Stairway**

Clean trim - wood	60.00 LF	0.16	9.60	0.96	8.64
<b>DESCRIPTION</b>	<b>QUANTITY</b>	<b>UNIT COST</b>	<b>RCV</b>	<b>DEPREC.</b>	<b>ACV</b>
Paint casing - two coats	60.00 LF	0.65	39.00	3.90	35.10
Clean baseboard	53.00 LF	0.16	8.48	0.85	7.63
Paint baseboard - two coats	53.00 LF	0.65	34.45	3.45	31.00
Clean floor and seal - wood	101.00 SF	0.37	37.37	3.74	33.63
R&R Chandelier - Premium grade	1.00 EA	400.62	400.62	40.06	360.56
Clean stair riser - per side	14.00 EA	0.75	10.50	1.05	9.45
Seal & paint stair riser - per side	14.00 EA	4.73	66.22	6.62	59.60
Clean stair tread - per side	13.00 EA	0.75	9.75	0.98	8.77
R&R Carpet - (material and labor) - High grade	101.00 SF	-2.89	-291.89	-29.19	-262.70
Step charge for carpet installation	13.00 EA	4.16	54.08	5.41	48.67
R&R Carpet pad	101.00 SF	0.46	46.46	4.65	41.81
Clean handrail - wall mounted	32.00 LF	0.25	8.00	0.80	7.20
Stain & finish handrail - wall mounted	32.00 LF	0.96	30.72	3.07	27.65
CLEANING, ballastrade	33.00 EA	0.50	16.50	1.65	14.85
PAINTING, pickets	33.00 EA	1.75	57.75	5.78	51.97

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**Property Claims Services**

117 Arbor Crest Lane  
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**CONTINUED - Stairway**

Waste Item - Carpet - (material and labor) - High grade	15.15 SF	-2.75	-41.66	-4.17	-37.49
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**ROOM TOTAL: Stairway**

1,333.41	133.35	1,200.06
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**DESCRIPTION**

QUANTITY	UNIT COST	RCV	DEPREC.	ACV
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**Room: Attic****LxWxH 50'0" x 30'0" x 8'0"**

1,280.00 SF Walls	1,500.00 SF Ceiling	2,780.00 SF Walls & Ceiling
1,500.00 SF Floor	166.67 SY Flooring	160.00 LF Floor Perimeter
400.00 SF Long Wall	240.00 SF Short Wall	160.00 LF Ceil. Perimeter

**DESCRIPTION**

QUANTITY	UNIT COST	RCV	DEPREC.	ACV
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R&R Batt insulation - 6" - R19	1,280.00 SF	0.72	921.60	92.16	829.44
R&R Batt insulation - 4" - R13	90.00 SF	0.69	62.10	6.21	55.89
R&R Light fixture	3.00 EA	43.50	130.50	13.05	117.45
Seal attic framing for odor control	1,500.00 SF	0.50	750.00	75.00	675.00
Rewire - average residence - copper wiring	375.00 SF	2.13	798.75	79.88	718.87
wiring for overhead lighting					
Clean door (per side)	2.00 EA	3.40	6.80	0.68	6.12
Paint door slab only - 2 coats (per side)	2.00 EA	14.25	28.50	2.85	25.65

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**CONTINUED - Attic**

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
R&R Rigid foam insulation board - 2"	25.00 SF	1.91	47.75	4.78	42.97
Insulation attached to the interior of the door closing into the attic storage and access area					
Clean trim - wood	20.00 LF	0.16	3.20	0.32	2.88
Paint casing - two coats	20.00 LF	0.65	13.00	1.30	11.70
R&R Underlayment - 3/4" particle board	368.00 SF	1.28	471.04	47.10	423.94
<b>ROOM TOTAL: Attic</b>					
			<b>3,233.24</b>	<b>323.33</b>	<b>2,909.91</b>

**Room: Upper hall bath****LxWxH 8'0" x 5'6" x 8'0"**

216.00 SF Walls	44.00 SF Ceiling	260.00 SF Walls & Ceiling
44.00 SF Floor	4.89 SY Flooring	27.00 LF Floor Perimeter
64.00 SF Long Wall	44.00 SF Short Wall	27.00 LF Ceil. Perimeter

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean the ceiling - Heavy	44.00 SF	0.22	9.68	0.97	8.71
Seal/prime the ceiling - three coats	44.00 SF	0.58	25.52	2.55	22.97
R&R Chandelier - Standard grade	1.00 EA	129.71	129.71	12.97	116.74
Clean ceramic tile	86.00 SF	0.25	21.50	2.15	19.35

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**CONTINUED - Upper hall bath**

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
R&R Mirror - 1/4" plate glass	10.00 SF	7.48	74.80	7.48	67.32
R&R Exhaust fan - High grade	1.00 EA	162.34	162.34	16.24	146.10
R&R Vanity - High grade	3.00 LF	115.26	345.78	34.57	311.21
Clean countertop - tile	6.00 SF	0.51	3.06	0.31	2.75
R&R Toilet paper holder - High grade	1.00 EA	27.46	27.46	2.74	24.72
R&R Outlet or switch	3.00 EA	12.08	36.24	3.63	32.61
Clean trim - wood	20.00 LF	0.16	3.20	0.32	2.88
Paint casing - two coats	20.00 LF	0.65	13.00	1.30	11.70
R&R Baseboard - 3 1/4"	14.00 LF	1.74	24.36	2.43	21.93
Paint baseboard - two coats	14.00 LF	0.65	9.10	0.91	8.19
Clean door (per side)	2.00 EA	3.40	6.80	0.68	6.12
Paint door slab only - 2 coats (per side)	2.00 EA	14.25	28.50	2.85	25.65
R&R Door lockset - interior - Premium grade	1.00 EA	74.97	74.97	7.50	67.47
R&R Wallpaper - High grade	216.00 SF	2.04	440.64	44.06	396.58
R&R Wallpaper border - High grade	27.00 LF	3.19	86.13	8.62	77.51
Prep wall for wallpaper	216.00 SF	0.27	58.32	5.83	52.49

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**CONTINUED - Upper hall bath**

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean bathroom fixtures - Large bathroom	1.00 EA	56.25	56.25	5.63	50.62
Clean floor - tile	44.00 SF	0.54	23.76	2.38	21.38
Clean shower - Heavy	1.00 EA	26.79	26.79	2.68	24.11
Clean shower door	2.00 EA	8.28	16.56	1.66	14.90
R&R Heat/AC register	1.00 EA	17.12	17.12	1.71	15.41
Clean ductwork - Interior - vac./deod. (PER REGISTER)	1.00 EA	18.71	18.71	1.87	16.84
<b>ROOM TOTAL: Upper hall bath</b>			<b>1,740.30</b>	<b>174.04</b>	<b>1,566.26</b>

<b>Room: Foyer</b>	<b>LxWxH 12'0" x 9'4" x 8'0"</b>	
<b>Subroom 1: offset</b>	<b>LxWxH 11'0" x 3'6" x 8'0"</b>	
<b>Subroom 2: offset 2</b>	<b>LxWxH 6'6" x 3'6" x 8'0"</b>	
<b>Subroom 3: offset 3</b>	<b>LxWxH 7'0" x 5'0" x 8'0"</b>	
<b>Subroom 4: closet</b>	<b>LxWxH 6'0" x 2'6" x 8'0"</b>	
1,061.33 SF Walls	223.25 SF Ceiling	1,284.58 SF Walls & Ceiling
223.25 SF Floor	24.81 SY Flooring	132.67 LF Floor Perimeter
340.00 SF Long Wall	190.67 SF Short Wall	132.67 LF Ceil. Perimeter

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DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
R&R 5/8" drywall - hung, taped, floated, ready for paint					
	223.25 SF	1.30	290.23	29.02	261.21
Seal/prime the ceiling - three coats					
	223.25 SF	0.58	129.49	12.95	116.54
R&R Light fixture - Premium grade					
	3.00 EA	128.26	384.78	38.48	346.30
Seal floor or ceiling joist system					
	223.25 SF	0.57	127.25	12.73	114.52
R&R Crown molding - 3 1/4"					
	132.67 LF	2.22	294.53	29.45	265.08
Paint crown molding - two coats					
	132.67 LF	0.67	88.89	8.89	80.00
R&R Heat/AC register					
	3.00 EA	17.12	51.36	5.14	46.22
Clean the walls - Heavy					
	1,061.33 SF	0.22	233.49	23.35	210.14
Seal/prime the walls - three coats					
	1,061.33 SF	0.58	615.57	61.56	554.01
R&R Baseboard - 3 1/4"					
	132.67 LF	1.74	230.84	23.08	207.76
R&R Base shoe					
	132.67 LF	0.83	110.12	11.01	99.11
Paint baseboard - two coats					
	132.67 LF	0.65	86.24	8.62	77.62
Seal & paint base shoe					
	132.67 LF	0.38	50.41	5.04	45.37
R&R Tile floor covering - Premium grade					
	223.25 SF	11.23	2,507.10	250.71	2,256.39
R&R Mortar bed for tile floors					
	223.25 SF	3.97	886.30	88.63	797.67
Clean trim - wood					
	180.00 LF	0.16	28.80	2.88	25.92
Paint casing - two coats					
	180.00 LF	0.65	117.00	11.70	105.30

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**Property Claims Services**

117 Arbor Crest Lane  
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 Telephone: (910) 797-3327  
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**CONTINUED - Foyer**

Paint door slab only - 2 coats (per side)	1.00 EA	14.25	14.25	1.43	12.82
<b>DESCRIPTION</b>	<b>QUANTITY</b>	<b>UNIT COST</b>	<b>RCV</b>	<b>DEPREC.</b>	<b>ACV</b>
Seal & paint wood window (per side)	1.00 EA	19.92	19.92	1.99	17.93
SIDELITE					
Clean closet shelf and rod per lineal foot	6.00 LF	0.52	3.12	0.31	2.81
Seal & paint wood shelving, 12"- 24" width	12.00 LF	1.31	15.72	1.57	14.15
Clean door - bifold set (per side)	2.00 EA	6.86	13.72	1.37	12.35
Paint bifold door set - slab only - 2 coats (per side)	2.00 EA	23.23	46.46	4.65	41.81
R&R Outlet or switch	8.00 EA	12.08	96.64	9.66	86.98
R&R Light fixture	1.00 EA	43.50	43.50	4.35	39.15
porcelain light fixture in closet					
R&R Door chime - Premium grade	1.00 EA	152.34	152.34	15.23	137.11
R&R Casing - 2 1/4"	20.00 LF	1.45	29.00	2.90	26.10
R&R Window screen, 1 - 9 sf	5.00 EA	17.82	89.10	8.92	80.18
PAINTING, stencil	1.00 EA	375.00	375.00	37.50	337.50
stencil of books on shelving in hallway					
PAINTING, stencil	132.67 EA	1.75	232.17	23.22	208.95
stencil surrounding the ceiling. Painted stencil.					
R&R Joist - floor or ceiling - 2x10 - w/blocking - 16" oc	30.00 SF	2.44	73.20	7.32	65.88

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**Property Claims Services**

117 Arbor Crest Lane  
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 Telephone: (910) 797-3327  
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**CONTINUED - Foyer**

R&R Underlayment - 5/8" BC plywood					
40.00 SF	1.77	70.80	7.08	63.72	

**ROOM TOTAL: Foyer**

7,507.34	750.74	6,756.60
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**DESCRIPTION**

QUANTITY	UNIT COST	RCV	DEPREC.	ACV
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**Room: Living Room****LxWxH 24'0" x 14'0" x 8'0"**

608.00 SF Walls	336.00 SF Ceiling	944.00 SF Walls & Ceiling
336.00 SF Floor	37.33 SY Flooring	76.00 LF Floor Perimeter
192.00 SF Long Wall	112.00 SF Short Wall	76.00 LF Ceil. Perimeter

**DESCRIPTION**

QUANTITY	UNIT COST	RCV	DEPREC.	ACV
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R&R Three coat plaster over metal lath				
336.00 SF	5.20	1,747.20	174.72	1,572.48
Seal floor or ceiling joist system				
336.00 SF	0.57	191.52	19.15	172.37
Seal/prime the ceiling - three coats				
336.00 SF	0.58	194.88	19.49	175.39
R&R 1/2" drywall - hung, taped, floated, ready for paint				
608.00 SF	1.27	772.16	77.21	694.95
Seal/prime the walls - three coats				
608.00 SF	0.58	352.64	35.26	317.38
R&R Baseboard - 3 1/4"				
76.00 LF	1.74	132.24	13.23	119.01
Paint baseboard - two coats				
76.00 LF	0.65	49.40	4.94	44.46

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**Property Claims Services**

117 Arbor Crest Lane  
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**CONTINUED - Living Room**

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
R&R Casing - oversized - 3 1/4"	110.00 LF	1.98	217.80	21.78	196.02
Paint casing - two coats	110.00 LF	0.65	71.50	7.15	64.35
Fireplace repair - Minimum charge	1.00 EA	185.00	185.00	18.50	166.50
detach and reset mantle					
R&R Fireplace screen - Premium grade	1.00 EA	245.32	245.32	24.54	220.78
Seal & paint fireplace mantel	20.00 LF	2.25	45.00	4.50	40.50
Clean fireplace hearth	20.00 SF	0.66	13.20	1.32	11.88
R&R Outlet or switch	10.00 EA	12.08	120.80	12.08	108.72
Rewire - average residence - copper wiring	336.00 SF	2.13	715.68	71.57	644.11
Seal stud wall for odor control	608.00 SF	0.39	237.12	23.71	213.41
R&R Cabinetry - full height unit - High grade	8.50 LF	281.58	2,393.43	239.34	2,154.09
R&R Heat/AC register	4.00 EA	17.12	68.48	6.85	61.63
Clean window unit (per side) 10 - 20 SF	7.00 EA	6.99	48.93	4.89	44.04
Seal & paint wood window (per side)	7.00 EA	19.92	139.44	13.94	125.50
R&R Window screen, 1 - 9 sf	7.00 EA	17.82	124.74	12.47	112.27
R&R Oak flooring - select grade - no finish	336.00 SF	8.53	2,866.08	286.61	2,579.47

**Property Claims Services**

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**CONTINUED - Living Room**

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Sand, stain, and finish wood floor	336.00 SF	3.19	1,071.84	107.18	964.66
R&R Batt insulation - 6" - R19	336.00 SF	0.72	241.92	24.19	217.73
R&R Batt insulation - 4" - R13	304.00 SF	0.69	209.76	20.98	188.78
WALL INSULATION					
<b>ROOM TOTAL: Living Room</b>			<b>12,456.08</b>	<b>1,245.60</b>	<b>12,455.08</b>

**Room: Jacuzzi Room****LxWxH 20'6" x 14'7" x 8'0"****Subroom 1: offset****LxWxH 6'9" x 2'8" x 8'0"****Subroom 2: closet****LxWxH 8'6" x 5'6" x 8'0"**

936.00 SF Walls	363.71 SF Ceiling	1,299.71 SF Walls & Ceiling
363.71 SF Floor	40.41 SY Flooring	117.00 LF Floor Perimeter
286.00 SF Long Wall	182.00 SF Short Wall	117.00 LF Ceil. Perimeter

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean the ceiling - Heavy	363.71 SF	0.22	80.02	8.00	72.02
Seal/prime the ceiling - three coats	363.71 SF	0.58	210.95	21.10	189.85
R&R Recessed light fixture - High grade	14.00 EA	104.93	1,469.02	146.90	1,322.12

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**CONTINUED - Jacuzzi Room**

Clean the walls - Heavy	936.00 SF	0.22	205.92	20.59	185.33
DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Seal/prime the walls - three coats	936.00 SF	0.58	542.88	54.29	488.59
Clean window unit (per side) 10 - 20 SF	8.00 EA	6.99	55.92	5.59	50.33
Finish wood window - 1 coat urethane (per side)	8.00 EA	13.05	104.40	10.44	93.96
Clean shelving - wood	48.00 LF	0.43	20.64	2.06	18.58
Seal & paint wood shelving, 12"- 24" width	48.00 LF	1.31	62.88	6.29	56.59
R&R Light fixture - High grade	1.00 EA	64.23	64.23	6.42	57.81
closet light fixture					
R&R Outlet or switch	12.00 EA	12.08	144.96	14.50	130.46
Clean cabinetry - lower - inside and out	1.50 LF	5.66	8.49	0.85	7.64
Seal & paint cabinetry - lower - inside and out	1.50 LF	15.93	23.90	2.39	21.51
Clean trim - wood	200.00 LF	0.16	32.00	3.20	28.80
Finish trim - 1 coat urethane	200.00 LF	0.46	92.00	9.20	82.80
Clean baseboard	117.00 LF	0.16	18.72	1.87	16.85
Finish baseboard - 1 coat urethane	117.00 LF	0.46	53.82	5.38	48.44
R&R Carpet - (material and labor) - High grade	363.71 SF	2.49	905.64	90.56	815.08

**Property Claims Services**

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**CONTINUED - Jacuzzi Room**

R&amp;R Carpet pad - High grade

363.71 SF	0.87	316.43	31.64	284.79
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**DESCRIPTION**

	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
R&R Heat/AC register	5.00 EA	17.12	85.60	8.56	77.04
APPLIANCES remove and reset tv mount	1.00 EA	35.00	35.00	3.50	31.50
CLEANING tv mount	1.00 EA	12.00	12.00	1.20	10.80
Clean ceramic tile	175.00 SF	0.25	43.75	4.38	39.37
R&R Window blind - horizontal or vertical - Extra large	3.00 EA	125.56	376.68	37.67	339.01
Clean closet shelf and rod per lineal foot	8.00 LF	0.52	4.16	0.42	3.74
R&R Window screen, 1 - 9 sf	6.00 EA	17.82	106.92	10.69	96.23
Clean ductwork - Interior - vac/deod. (PER REGISTER)	5.00 EA	18.71	93.55	9.36	84.19
Waste Item - Carpet - (material and labor) - High grade	54.56 SF	2.35	128.22	12.82	115.40

**ROOM TOTAL: Jacuzzi Room**

5,298.70	529.87	4,768.83
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**Room: Jacuzzi Bath****LxWxH 6'0" x 5'6" x 8'0"**

**Property Claims Services**

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**Subroom 1: offset****LxWxH 5'0" x 3'0" x 8'0"**

312.00 SF Walls	48.00 SF Ceiling	360.00 SF Walls & Ceiling
48.00 SF Floor	5.33 SY Flooring	39.00 LF Floor Perimeter
88.00 SF Long Wall	68.00 SF Short Wall	39.00 LF Ceil. Perimeter

**DESCRIPTION**

	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean the ceiling - Heavy					
	48.00 SF	0.22	10.56	1.06	9.50
Seal/prime the ceiling - two coats					
	48.00 SF	0.41	19.68	1.97	17.71
R&R Recessed light fixture - High grade					
	2.00 EA	104.93	209.86	20.98	188.88
R&R Exhaust fan - High grade					
	1.00 EA	162.34	162.34	16.24	146.10
Clean window unit (per side) 10 - 20 SF					
	1.00 EA	6.99	6.99	0.70	6.29
Finish wood window - 1 coat urethane (per side) - Extr lrg					
	1.00 EA	21.12	21.12	2.11	19.01
Clean trim - wood					
	30.00 LF	0.16	4.80	0.48	4.32
Finish trim - 1 coat urethane					
	30.00 LF	0.46	13.80	1.38	12.42
Clean baseboard					
	39.00 LF	0.16	6.24	0.62	5.62
Finish baseboard - 1 coat urethane					
	39.00 LF	0.46	17.94	1.79	16.15
Clean vanity - inside and out					
	2.50 LF	4.96	12.40	1.24	11.16
Vanity - Detach & reset					
	2.50 LF	24.93	62.33	6.23	56.10
Clean bathroom fixtures - Large bathroom					
	1.00 EA	56.25	56.25	5.63	50.62
R&R Heat/AC register					
	1.00 EA	17.12	17.12	1.71	15.41
Clean floor - tile					
	33.00 SF	0.34	11.22	1.12	10.10

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**Property Claims Services**

117 Arbor Crest Lane  
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 Telephone: (910) 797-3327  
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**CONTINUED - Jacuzzi Bath**

Clean ductwork - Interior - vac./deod. (PER REGISTER)

1.00 EA	18.71	18.71	1.87	16.84
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**DESCRIPTION**

<b>DESCRIPTION</b>	<b>QUANTITY</b>	<b>UNIT COST</b>	<b>RCV</b>	<b>DEPREC.</b>	<b>ACV</b>
Mirror - plate glass - Detach & reset	12.00 SF	2.83	33.96	3.40	30.56
Clean cabinetry - full height - inside and out	1.50 LF	9.87	14.81	1.48	13.33
Seal & paint full height cabinetry - inside and out	1.50 LF	18.86	28.29	2.83	25.46
Clean door (per side)	2.00 EA	3.40	6.80	0.68	6.12
Finish door slab only - 1 coat urethane (per side)	2.00 EA	9.81	19.62	1.96	17.66
Clean door hardware	1.00 EA	3.15	3.15	0.32	2.83
R&R Window screen, 1 - 9 sf	1.00 EA	17.82	17.82	1.78	16.04
R&R Wallpaper border - High grade	39.00 LF	3.19	124.41	12.44	111.97
R&R Wallpaper - High grade	312.00 SF	2.04	636.48	63.64	572.84
Prep wall for wallpaper	312.00 SF	0.27	84.24	8.42	75.82
R&R Outlet or switch	3.00 EA	12.08	36.24	3.63	32.61

**ROOM TOTAL: Jacuzzi Bath**

<b>1,657.18</b>	<b>165.71</b>	<b>1,491.47</b>
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**Property Claims Services**

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**Room: Guest Suite****LxWxH 16'6" x 16'6" x 8'0"****Subroom 1: offset****LxWxH 11'0" x 3'0" x 8'0"**

752.00 SF Walls	305.25 SF Ceiling	1,057.25 SF Walls & Ceiling
305.25 SF Floor	33.92 SY Flooring	94.00 LF Floor Perimeter
220.00 SF Long Wall	156.00 SF Short Wall	94.00 LF Ceil. Perimeter

**DESCRIPTION**

	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean the ceiling - Heavy	305.25 SF	0.22	67.16	6.72	60.44
Seal/prime the ceiling - three coats	305.25 SF	0.58	177.05	17.71	159.34
R&R Smoke detector - High grade	1.00 EA	45.89	45.89	4.59	41.30
Clean the walls - Heavy	752.00 SF	0.22	165.44	16.54	148.90
Seal/prime the walls - three coats	752.00 SF	0.58	436.16	43.62	392.54
R&R Wallpaper border - High grade	94.00 LF	3.19	299.86	29.98	269.88
R&R Heat/AC register	3.00 EA	17.12	51.36	5.14	46.22
R&R Thermostat - electric heat - High grade	2.00 EA	52.84	105.68	10.57	95.11
Clean trim - wood	94.00 LF	0.16	15.04	1.50	13.54
Seal & paint trim	94.00 LF	0.65	61.10	6.11	54.99
Clean trim - wood	100.00 LF	0.16	16.00	1.60	14.40
Seal & paint trim	100.00 LF	0.65	65.00	6.50	58.50
the above two entries pertain to the window and door casing					
R&R Glue down carpet - High grade	305.25 SF	2.38	726.50	72.65	653.85
Clean door (per side)	2.00 EA	3.40	6.80	0.68	6.12

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**Property Claims Services**

117 Arbor Crest Lane  
 Lillington, North Carolina 27546  
 Telephone: (910) 797-3327  
 Fax: (800) 933-1175

**CONTINUED - Guest Suite**

Paint door slab only - 2 coats (per side)	2.00 EA	14.25	28.50	2.85	25.65
<b>DESCRIPTION</b>	<b>QUANTITY</b>	<b>UNIT COST</b>	<b>RCV</b>	<b>DEPREC.</b>	<b>ACV</b>
Clean door hardware	1.00 EA	3.15	3.15	0.32	2.83
R&R Outlet or switch	10.00 EA	12.08	120.80	12.08	108.72
Clean window unit (per side) 10 - 20 SF	4.00 EA	6.99	27.96	2.80	25.16
R&R Window blind - horizontal or vertical - Large	4.00 EA	86.87	347.48	34.75	312.73
Seal & paint wood window (per side)	4.00 EA	19.92	79.68	7.97	71.71
R&R Window screen, 1 - 9 sf	4.00 EA	17.82	71.28	7.13	64.15
Clean cabinetry - upper - inside and out	7.00 LF	5.66	39.62	3.96	35.66
Clean cabinetry - lower - inside and out	12.00 LF	5.66	67.92	6.79	61.13
Clean countertop	14.00 SF	0.35	4.90	0.49	4.41
Clean sink and faucet	1.00 EA	8.05	8.05	0.81	7.24
Waste Item - Glue down carpet - High grade	45.79 SF	1.98	90.66	9.07	81.59
<b>ROOM TOTAL: Guest Suite</b>			<b>3,129.04</b>	<b>312.93</b>	<b>2,816.11</b>

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**Room: Suite Entry****LxWxH 9'0" x 5'8" x 8'0"****Subroom 1: closet****LxWxH 9'0" x 2'6" x 8'0"**

418.67 SF Walls  
 73.50 SF Floor  
 144.00 SF Long Wall

73.50 SF Ceiling  
 8.17 SY Flooring  
 65.33 SF Short Wall

492.17 SF Walls & Ceiling  
 52.33 LF Floor Perimeter  
 52.33 LF Ceil. Perimeter

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean the ceiling - Heavy	73.50 SF	0.22	16.17	1.62	14.55
Seal/prime the ceiling - three coats	73.50 SF	0.58	42.63	4.26	38.37
R&R Light fixture - High grade	1.00 EA	64.23	64.23	6.42	57.81
Clean the walls - Heavy	418.67 SF	0.22	92.11	9.21	82.90
Seal/prime the walls - three coats	418.67 SF	0.58	242.83	24.28	218.55
R&R Outlet or switch	2.00 EA	12.08	24.16	2.42	21.74
Clean door - bifold set (per side)	4.00 EA	6.86	27.44	2.74	24.70
Paint bifold door set - slab only - 2 coats (per side)	4.00 EA	23.23	92.92	9.29	83.63
Clean door (per side)	1.00 EA	3.40	3.40	0.34	3.06
Paint door slab only - 2 coats (per side)	1.00 EA	14.25	14.25	1.43	12.82
Clean door hardware	1.00 EA	3.15	3.15	0.32	2.83
Clean window unit (per side) 10 - 20 SF	3.00 EA	6.99	20.97	2.10	18.87
Seal & paint wood window (per side)	3.00 EA	19.92	59.76	5.98	53.78
Clean baseboard	52.33 LF	0.16	8.37	0.84	7.53

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**Property Claims Services**

117 Arbor Crest Lane  
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 Telephone: (910) 797-3327  
 Fax: (800) 933-1175

**CONTINUED - Suite Entry**

Paint baseboard - two coats

52.33 LF	0.65	34.01	3.40	30.61
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**DESCRIPTION****QUANTITY****UNIT COST****RCV****DEPREC.****ACV**

Clean trim - wood

52.33 LF	0.16	8.37	0.84	7.53
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Seal &amp; paint trim

52.33 LF	0.65	34.01	3.40	30.61
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Clean trim - wood

110.00 LF	0.16	17.60	1.76	15.84
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Paint casing - two coats

110.00 LF	0.65	71.50	7.15	64.35
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CLEANING

1.00 EA				0.00
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PAINTING Sidelite

1.00 EA	22.50	22.50	2.25	20.25
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Clean closet shelf and rod per lineal foot

6.00 LF	0.52	3.12	0.31	2.81
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Seal &amp; paint wood shelving, 12" - 24" width

12.00 LF	1.31	15.72	1.57	14.15
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Clean floor - tile

73.50 SF	0.34	24.99	2.50	22.49
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R&amp;R Heat/AC register

2.00 EA	17.12	34.24	3.42	30.82
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R&amp;R Window screen, 1 - 9 sf

3.00 EA	17.82	53.46	5.35	48.11
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R&amp;R Window blind - horizontal or vertical - Small

3.00 EA	50.90	152.70	15.27	137.43
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Clean ductwork - Interior - vac./deod. (PER REGISTER)

2.00 EA	18.71	37.42	3.74	33.68
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**ROOM TOTAL: Suite Entry**

<b>1,222.03</b>	<b>122.21</b>	<b>1,099.82</b>
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**Property Claims Services**

117 Arbor Crest Lane  
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 Telephone: (910) 797-3327  
 Fax: (800) 933-1175

**Room: Guest Bath****LxWxH 7'6" x 7'0" x 8'0"****Subroom 1: offset****LxWxH 4'6" x 4'0" x 8'0"**

368.00 SF Walls	70.50 SF Ceiling	438.50 SF Walls & Ceiling
70.50 SF Floor	7.83 SY Flooring	46.00 LF Floor Perimeter
96.00 SF Long Wall	88.00 SF Short Wall	46.00 LF Ceil. Perimeter

**DESCRIPTION**

	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean the ceiling - Heavy	70.50 SF	0.22	15.51	1.55	13.96
Seal/prime the ceiling - three coats	70.50 SF	0.58	40.89	4.09	36.80
R&R Exhaust fan - High grade	1.00 EA	162.34	162.34	16.24	146.10
R&R Wallpaper border - High grade	46.00 LF	3.19	146.74	14.68	132.06
R&R Wallpaper - High grade	220.80 SF	2.04	450.44	45.04	405.40
Clean floor - tile	70.50 SF	0.34	23.97	2.40	21.57
Clean countertop	6.00 SF	0.35	2.10	0.21	1.89
Clean bathroom fixtures - Large bathroom	1.00 EA	56.25	56.25	5.63	50.62
Clean shower - Heavy	1.00 EA	26.79	26.79	2.68	24.11
CLEANING handicap fixtures	1.00 EA	35.00	35.00	3.50	31.50
R&R Outlet or switch	3.00 EA	12.08	36.24	3.63	32.61
Clean door (per side)	2.00 EA	3.40	6.80	0.68	6.12
Clean door hardware	1.00 EA	3.15	3.15	0.32	2.83

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**Property Claims Services**

117 Arbor Crest Lane  
 Lillington, North Carolina 27546  
 Telephone: (910) 797-3327  
 Fax: (800) 933-1175

**CONTINUED - Guest Bath**

Paint door slab only - 2 coats (per side)

2.00 EA	14.25	28.50	2.85	25.65
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**DESCRIPTION**

	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean mirror	12.00 SF	0.35	4.20	0.42	3.78
R&R Light bar - 5 lights - High grade	1.00 EA	128.54	128.54	12.85	115.69

**ROOM TOTAL: Guest Bath**

1,167.46	116.77	1,050.69
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**Room: Play Area/Room****LxWxH 17'0" x 10'0" x 8'0"****Subroom 1: offset****LxWxH 8'0" x 1'0" x 8'0"****Subroom 2: offset 2****LxWxH 2'6" x 2'0" x 8'0"****Subroom 3: closet****LxWxH 8'0" x 2'0" x 8'0"****Subroom 4: closet****LxWxH 5'6" x 2'6" x 8'0"**

936.00 SF Walls	212.75 SF Ceiling	1,148.75 SF Walls & Ceiling
212.75 SF Floor	23.64 SY Flooring	117.00 LF Floor Perimeter
328.00 SF Long Wall	140.00 SF Short Wall	117.00 LF Ceil. Perimeter

**DESCRIPTION**

	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean the ceiling - Heavy	212.75 SF	0.22	46.81	4.68	42.13
Seal/prime the ceiling - three coats	212.75 SF	0.58	123.40	12.34	111.06

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**Property Claims Services**

117 Arbor Crest Lane  
 Lillington, North Carolina 27546  
 Telephone: (910) 797-3327  
 Fax: (800) 933-1175

**CONTINUED - Play Area/Room**

R&amp;R Wallpaper - High grade

936.00 SF	2.04	1,909.44	190.94	1,718.50
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**DESCRIPTION**

	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean the walls - Heavy	936.00 SF	0.22	205.92	20.59	185.33
Seal/prime the walls - three coats	936.00 SF	0.58	542.88	54.29	488.59
Clean baseboard	117.00 LF	0.16	18.72	1.87	16.85
Paint baseboard - two coats	117.00 LF	0.65	76.05	7.61	68.44
Clean trim - wood	117.00 LF	0.16	18.72	1.87	16.85
Seal & paint trim	117.00 LF	0.65	76.05	7.61	68.44
R&R Carpet - (material and labor) - High grade	212.75 SF	2.84	604.22	60.42	543.80
R&R Carpet pad - High grade	212.75 SF	0.87	185.10	18.51	166.59
Clean trim - wood	140.00 LF	0.16	22.40	2.24	20.16
Paint casing - two coats	140.00 LF	0.65	91.00	9.10	81.90
Clean door - bifold set (per side)	4.00 EA	6.86	27.44	2.74	24.70
Paint bifold door set - slab only - 2 coats (per side)	4.00 EA	23.23	92.92	9.29	83.63
Clean door (per side)	2.00 EA	3.40	6.80	0.68	6.12
Paint door slab only - 2 coats (per side)	2.00 EA	14.25	28.50	2.85	25.65
Clean window unit (per side) 10 - 20 SF	2.00 EA	6.99	13.98	1.40	12.58

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**Property Claims Services**

117 Arbor Crest Lane  
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 Telephone: (910) 797-3327  
 Fax: (800) 933-1175

**CONTINUED - Play Area/Room**

Seal & paint wood window (per side)	2.00 EA	19.92	39.84	3.98	35.86
<b>DESCRIPTION</b>	<b>QUANTITY</b>	<b>UNIT COST</b>	<b>RCV</b>	<b>DEPREC.</b>	<b>ACV</b>
Clean patio door (sliding glass) (per side)	2.00 EA	18.56	37.12	3.71	33.41
Clean closet shelf and rod per lineal foot	8.00 LF	0.52	4.16	0.42	3.74
Seal & paint wood shelving, 12" - 24" width	16.00 LF	1.31	20.96	2.10	18.86
R&R Window blind - horizontal or vertical - Large	2.00 EA	86.87	173.74	17.37	156.37
R&R Heat/AC register	4.00 EA	17.12	68.48	6.85	61.63
Waste Item - Carpet - (material and labor) - High grade	31.91 SF	2.70	86.16	8.62	77.54
<b>ROOM TOTAL: Play Area/Room</b>			<b>4,520.81</b>	<b>452.08</b>	<b>4,068.73</b>

**Room: Den****LxWxH 16'0" x 14'0" x 8'0"****Subroom 1: offset****LxWxH 4'6" x 3'0" x 8'0"****Subroom 2: offset 2****LxWxH 25'0" x 12'0" x 8'0"**

1,192.00 SF Walls	537.50 SF Ceiling
537.50 SF Floor	59.72 SY Flooring
364.00 SF Long Wall	232.00 SF Short Wall

1,729.50 SF Walls & Ceiling
149.00 LF Floor Perimeter
149.00 LF Ceil. Perimeter

<b>DESCRIPTION</b>	<b>QUANTITY</b>	<b>UNIT COST</b>	<b>RCV</b>	<b>DEPREC.</b>	<b>ACV</b>
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**Property Claims Services**

117 Arbor Crest Lane  
 Lillington, North Carolina 27546  
 Telephone: (910) 797-3327  
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R&R Joist - floor or ceiling - 2x8 - w/blocking - 16" oc				
537.50 SF	2.13	1,144.88	114.49	1,030.39
R&R Batt insulation - 12" - R38				
537.50 SF	1.20	645.01	64.50	580.51
Rewire - average residence - copper wiring				
537.50 SF	2.13	1,144.88	114.49	1,030.39
R&R 1/2" drywall - hung, taped, floated, ready for paint				
537.50 SF	1.27	682.63	68.26	614.37
Seal/prime the ceiling - three coats				
537.50 SF	0.58	311.75	31.18	280.57
R&R Recessed light fixture - High grade				
12.00 EA	104.93	1,259.16	125.91	1,133.25
R&R Crown molding - 3 1/4"				
149.00 LF	2.22	330.78	33.08	297.70
Stain & finish crown molding				
149.00 LF	0.75	111.75	11.18	100.57
R&R Stud wall - 2" x 4" x 8' - 16" oc				
70.00 LF	10.93	765.10	76.51	688.59
R&R Batt insulation - 4" - R13				
596.00 SF	0.69	411.24	41.12	370.12
Seal stud wall for odor control				
596.00 SF	0.39	232.44	23.24	209.20
Masonry acid wash				
120.00 SF	0.32	38.40	3.84	34.56
R&R Fireplace screen - High grade				
1.00 EA	205.77	205.77	20.58	185.19
R&R Baseboard - 2 1/4"				
149.00 LF	1.39	207.11	20.71	186.40
Stain & finish baseboard				
149.00 LF	0.70	104.30	10.43	93.87
R&R Casing - 2 1/4" stain grade				
150.00 LF	1.96	294.00	29.40	264.60
Stain & finish casing				
150.00 LF	0.70	105.00	10.50	94.50
R&R Wallpaper - High grade				
1,192.00 SF	2.04	2,431.68	243.16	2,188.52
Prep wall for wallpaper				
1,192.00 SF	0.27	321.84	32.18	289.66

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**Property Claims Services**

117 Arbor Crest Lane  
 Lillington, North Carolina 27546  
 Telephone: (910) 797-3327  
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**CONTINUED - Den**

R&R Wallpaper border - High grade	149.00 LF	3.19	475.31	47.53	427.78
<b>DESCRIPTION</b>	<b>QUANTITY</b>	<b>UNIT COST</b>	<b>RCV</b>	<b>DEPREC.</b>	<b>ACV</b>
R&R Joist - floor or ceiling - 2x10 - w/blocking - 16" oc	537.50 SF	2.44	1,311.51	131.15	1,180.36
R&R Underlayment - 5/8" BC plywood	537.50 SF	1.77	951.38	95.14	856.24
R&R Carpet - (material and labor) - High grade	537.50 SF	2.63	1,413.63	141.37	1,272.26
R&R Carpet pad - High grade	537.50 SF	0.87	467.63	46.77	420.86
R&R Cabinetry - lower (base) units - High grade	4.00 LF	150.35	601.40	60.14	541.26
R&R Cabinetry - upper (wall) units - High grade	4.00 LF	117.32	469.28	46.93	422.35
R&R Countertop - post formed plastic laminate	4.00 LF	35.96	143.84	14.38	129.46
R&R Sink faucet - Kitchen - High grade	1.00 EA	194.54	194.54	19.45	175.09
R&R Sink - single - High grade	1.00 EA	243.09	243.09	24.31	218.78
R&R Outlet or switch	12.00 EA	12.08	144.96	14.50	130.46
R&R French double door set - Interior - pre-hung unit	1.00 EA	392.16	392.16	39.21	352.95
Paint double French door slabs only - 2 coats (per side)	2.00 EA	43.38	86.76	8.68	78.08
R&R Heat/AC register	4.00 EA	17.12	68.48	6.85	61.63

**Property Claims Services**

117 Arbor Crest Lane  
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**CONTINUED - Den**

Waste Item - Carpet - (material and labor) - High grade					
80.63 SF	2.49	200.77	20.08	180.69	

**ROOM TOTAL: Den**

17,912.46	1,791.25	17,911.46
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**DESCRIPTION**

QUANTITY	UNIT COST	RCV	DEPREC.	ACV
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**Room: Formal Dining Room****LxWxH 17'0" x 12'0" x 8'0"****Subroom 1: offset****LxWxH 5'0" x 3'0" x 8'0"**

592.00 SF Walls	219.00 SF Ceiling	811.00 SF Walls & Ceiling
219.00 SF Floor	24.33 SY Flooring	74.00 LF Floor Perimeter
176.00 SF Long Wall	120.00 SF Short Wall	74.00 LF Ceil. Perimeter

**DESCRIPTION**

QUANTITY	UNIT COST	RCV	DEPREC.	ACV
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R&R Joist - floor or ceiling - 2x6 - w/blocking - 16" oc				
219.00 SF	1.52	332.88	33.29	299.59
R&R Batt insulation - 12" - R38				
219.00 SF	1.20	262.80	26.29	236.51
R&R 5/8" drywall - hung, taped, ready for texture				
811.00 SF	1.15	932.65	93.27	839.38
R&R Acoustic ceiling (popcorn) texture				
219.00 SF	0.75	164.25	16.43	147.82
R&R Chandelier - High grade				
1.00 EA	272.02	272.02	27.20	244.82
R&R 1/2" drywall - hung, taped, floated, ready for paint				
592.00 SF	1.27	751.84	75.19	676.65

**Property Claims Services**

117 Arbor Crest Lane  
 Lillington, North Carolina 27546  
 Telephone: (910) 797-3327  
 Fax: (800) 933-1175

**CONTINUED - Formal Dining Room**

Seal/prime the walls - two coats

592.00 SF 0.41 242.72 24.27 218.45

**DESCRIPTION**

**QUANTITY UNIT COST RCV DEPREC. ACV**

Wallpaper - High grade

355.20 SF 1.67 593.18 59.32 533.86

Wallpaper border - High grade

74.00 LF 2.88 213.12 21.31 191.81

R&R Stud wall - 2" x 4" x 8' - 16" oc

22.00 LF 10.93 240.46 24.04 216.42

R&R Crown molding - 3 1/4" stain grade

74.00 LF 2.55 188.70 18.87 169.83

Stain & finish crown molding

74.00 LF 0.75 55.50 5.55 49.95

R&R Chair rail - oversized - 3 1/4" stain grade

74.00 LF 2.91 215.34 21.53 193.81

Stain & finish chair rail

74.00 LF 0.70 51.80 5.18 46.62

Clean window unit (per side) 10 - 20 SF

4.00 EA 6.99 27.96 2.80 25.16

Seal & paint wood window (per side)

4.00 EA 19.92 79.68 7.97 71.71

R&R Baseboard - 3 1/4"

74.00 LF 1.74 128.76 12.87 115.89

Stain & finish baseboard

74.00 LF 0.70 51.80 5.18 46.62

Seal stud wall for odor control

296.00 SF 0.39 115.44 11.54 103.90

Seal/prime part of the walls - three coats

236.80 SF 0.58 137.34 13.73 123.61

Rewire - average residence - copper wiring

219.00 SF 2.13 466.47 46.65 419.82

R&R Outlet or switch

10.00 EA 12.08 120.80 12.08 108.72

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**Property Claims Services**

117 Arbor Crest Lane  
 Lillington, North Carolina 27546  
 Telephone: (910) 797-3327  
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**CONTINUED - Formal Dining Room**

R&R Casing - oversized - 3 1/4" stain grade					
120.00 LF	2.51	301.20	30.12	271.08	
<b>DESCRIPTION</b>	<b>QUANTITY</b>	<b>UNIT COST</b>	<b>RCV</b>	<b>DEPREC.</b>	<b>ACV</b>
Stain & finish casing					
120.00 LF	0.70	84.00	8.40	75.60	
R&R French double door set - Interior - pre-hung unit					
1.00 EA	392.16	392.16	39.21	352.95	
Paint door slab only - 2 coats (per side)					
4.00 EA	14.25	57.00	5.70	51.30	
R&R Window screen, 1 - 9 sf					
4.00 EA	17.82	71.28	7.13	64.15	
R&R Joist - floor or ceiling - 2x10 - w/blocking - 16" oc					
219.00 SF	2.44	534.36	53.44	480.92	
R&R Underlayment - 5/8" BC plywood					
219.00 SF	1.77	387.63	38.77	348.86	
R&R Carpet - (material and labor) Itel Evaluation					
219.00 SF	3.32	727.08	72.71	654.37	
R&R Carpet pad - High grade					
219.00 SF	0.87	190.53	19.05	171.48	
Waste Item - Carpet - (material and labor) Itel Evaluation					
32.85 SF	3.18	104.46	10.45	94.01	
<b>ROOM TOTAL: Formal Dining Room</b>		<b>8,495.21</b>	<b>849.54</b>	<b>7,645.67</b>	

**Room: Kitchen****LxWxH 17'0" x 16'0" x 8'0"****Subroom 1: offset****LxWxH 20'0" x 6'8" x 8'0"**

**Property Claims Services**

117 Arbor Crest Lane  
 Lillington, North Carolina 27546  
 Telephone: (910) 797-3327  
 Fax: (800) 933-1175

**Subroom 2: offset****LxWxH 8'5" x 5'0" x 8'0"**

1,169.33 SF Walls	447.42 SF Ceiling	1,616.75 SF Walls & Ceiling
447.42 SF Floor	49.71 SY Flooring	146.17 LF Floor Perimeter
363.33 SF Long Wall	221.33 SF Short Wall	146.17 LF Ceil. Perimeter

**DESCRIPTION**

	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
R&R Joist - floor or ceiling - 2x6 - w/blocking - 16" oc					
	447.42 SF	1.52	680.08	68.01	612.07
R&R Blown-in insulation - 12" depth - R38					
	447.42 SF	1.26	563.75	56.37	507.38
R&R Chandelier - High grade					
	1.00 EA	272.02	272.02	27.20	244.82
Rewire - average residence - copper wiring					
	447.42 SF	2.13	953.00	95.30	857.70
R&R Outlet or switch					
	10.00 EA	12.08	120.80	12.08	108.72
R&R 220 volt outlet					
	2.00 EA	21.09	42.18	4.22	37.96
R&R Recessed light fixture - High grade					
	12.00 EA	104.93	1,259.16	125.91	1,133.25
R&R 1/2" drywall - hung, taped, ready for texture					
	1,616.75 SF	1.13	1,826.93	182.70	1,644.23
R&R Acoustic ceiling (popcorn) texture					
	447.42 SF	0.75	335.57	33.56	302.01
R&R Stud wall - 2" x 4" x 8' - 16" oc					
	73.08 LF	10.93	798.76	79.88	718.88
R&R Trim board - 1" x 8" - installed (pine)					
	180.00 LF	3.59	646.20	64.62	581.58
Stain & finish trim					
	180.00 LF	0.70	126.00	12.60	113.40
R&R 2" x 6" lumber (1 BF per LF)					
	120.00 LF	1.49	178.80	17.88	160.92
R&R 1/2" drywall - hung, taped, floated, ready for paint					
	1,169.33 SF	1.27	1,485.05	148.51	1,336.54
R&R Batt insulation - 4" - R13					
	584.67 SF	0.69	403.43	40.34	363.09

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**CONTINUED - Kitchen**

Wallpaper - High grade	1,169.33 SF	1.67	1,952.78	195.28	1,757.50
DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
R&R Wallpaper border - High grade	73.08 LF	3.19	233.12	23.32	209.80
Prep wall for wallpaper	1,169.33 SF	0.27	315.72	31.57	284.15
Seal/prime the walls - two coats	1,169.33 SF	0.41	479.43	47.94	431.49
to frame beams					
R&R Joist - floor or ceiling - 2x10 - w/blocking - 16" oc	447.42 SF	2.44	1,091.70	109.17	982.53
R&R Underlayment - 5/8" BC plywood	447.42 SF	1.77	791.93	79.19	712.74
R&R Underlayment - 1/4" lauan/mahogany plywood	447.42 SF	1.18	527.95	52.79	475.16
R&R Vinyl tile - High grade	447.42 SF	4.66	2,084.98	208.50	1,876.48
R&R Casing - oversized - 3 1/4" stain grade	160.00 LF	2.51	401.60	40.16	361.44
Stain & finish casing	160.00 LF	0.70	112.00	11.20	100.80
R&R Baseboard - 3 1/4" stain grade	146.17 LF	2.20	321.57	32.16	289.41
Stain & finish baseboard	146.17 LF	0.70	102.32	10.23	92.09
R&R Cabinetry - upper (wall) units - High grade	17.00 LF	117.32	1,994.44	199.44	1,795.00
R&R Cabinetry - full height unit - High grade	11.00 LF	281.58	3,097.38	309.73	2,787.65
R&R Cabinetry - lower (base) units - High grade	25.00 LF	150.35	3,758.75	375.88	3,382.87

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**CONTINUED - Kitchen**

R&amp;R Countertop - post formed plastic laminate - High grade

30.00 LF

41.54

1,246.20

124.62

1,121.58

**DESCRIPTION****QUANTITY****UNIT COST****RCV****DEPREC.****ACV**

R&amp;R Thermostat - High grade

1.00 EA

114.82

114.82

11.48

103.34

R&amp;R Heat/AC register

4.00 EA

17.12

68.48

6.85

61.63

R&amp;R Built-in oven - High grade

1.00 EA

904.09

904.09

90.41

813.68

R&amp;R Microwave oven - over range w/built-in hood - High grade

1.00 EA

801.17

801.17

80.12

721.05

R&amp;R Cooktop - High grade

1.00 EA

626.64

626.64

62.66

563.98

R&amp;R Sink faucet - Kitchen - High grade

1.00 EA

194.54

194.54

19.45

175.09

R&amp;R Sink - double - High grade

1.00 EA

387.06

387.06

38.71

348.35

Rough in plumbing - per fixture

1.00 EA

247.75

247.75

24.78

222.97

**ROOM TOTAL: Kitchen****31,548.15****3,154.82****31,545.15****Room: Pantry****LxWxH 11'0" x 10'0" x 8'0"****Subroom 1: closet****LxWxH 6'0" x 2'6" x 8'0"**



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**Subroom 2: closet 2****LxWxH 2'0" x 2'0" x 8'0"**

536.00 SF Walls	129.00 SF Ceiling	665.00 SF Walls & Ceiling
129.00 SF Floor	14.33 SY Flooring	67.00 LF Floor Perimeter
152.00 SF Long Wall	116.00 SF Short Wall	67.00 LF Ceil. Perimeter

**DESCRIPTION**

	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
R&R Joist - floor or ceiling - 2x6 - w/blocking - 16" oc					
	129.00 SF	1.52	196.08	19.61	176.47
R&R Blown-in insulation - 12" depth - R38					
	129.00 SF	1.26	162.54	16.26	146.28
Rewire - average residence - copper wiring					
	129.00 SF	2.13	274.77	27.48	247.29
R&R Outlet or switch					
	6.00 EA	12.08	72.48	7.25	65.23
R&R Recessed light fixture - High grade					
	4.00 EA	104.93	419.72	41.97	377.75
R&R 1/2" drywall - hung, taped, ready for texture					
	665.00 SF	1.13	751.45	75.15	676.30
R&R Acoustic ceiling (popcorn) texture					
	129.00 SF	0.75	96.75	9.68	87.07
R&R Stud wall - 2" x 4" x 8' - 16" oc					
	33.50 LF	10.93	366.16	36.62	329.54
R&R 1/2" drywall - hung, taped, floated, ready for paint					
	536.00 SF	1.27	680.72	68.07	612.65
R&R Batt insulation - 4" - R13					
	268.00 SF	0.69	184.92	18.49	166.43
Wallpaper - High grade					
	536.00 SF	1.67	895.12	89.51	805.61
R&R Wallpaper border - High grade					
	33.50 LF	3.19	106.87	10.69	96.18
Prep wall for wallpaper					
	536.00 SF	0.27	144.72	14.47	130.25
Seal/prime the walls - two coats					
	536.00 SF	0.41	219.76	21.98	197.78
to frame beams					
R&R Joist - floor or ceiling - 2x10 - w/blocking - 16" oc					
	129.00 SF	2.44	314.76	31.48	283.28

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**CONTINUED - Pantry**

R&R Underlayment - 5/8" BC plywood	129.00 SF	1.77	228.33	22.84	205.49
<b>DESCRIPTION</b>	<b>QUANTITY</b>	<b>UNIT COST</b>	<b>RCV</b>	<b>DEPREC.</b>	<b>ACV</b>
R&R Underlayment - 1/4" lauan/mahogany plywood	129.00 SF	1.18	152.22	15.23	136.99
R&R Vinyl tile - High grade	129.00 SF	4.66	601.14	60.12	541.02
R&R Casing - oversized - 3 1/4" stain grade	110.00 LF	2.51	276.10	27.61	248.49
Stain & finish casing	110.00 LF	0.70	77.00	7.70	69.30
R&R Baseboard - 3 1/4" stain grade	67.00 LF	2.20	147.40	14.74	132.66
Stain & finish baseboard	67.00 LF	0.70	46.90	4.69	42.21
R&R Thermostat - High grade	2.00 EA	114.82	229.64	22.96	206.68
R&R Heat/AC register	2.00 EA	17.12	34.24	3.42	30.82
Seal & paint wood window (per side)	1.00 EA	19.92	19.92	1.99	17.93
Clean window unit (per side) 10 - 20 SF	1.00 EA	6.99	6.99	0.70	6.29
R&R Bifold door set - Birch veneer - Double	1.00 EA	160.75	160.75	16.08	144.67
Stain & finish bifold door set - slab only - (per side)	4.00 EA	36.38	145.52	14.55	130.97
R&R Shelving - 24" - in place - stain grade	60.00 LF	12.65	759.00	75.90	683.10
Stain & finish wood shelving, 12" - 24" width	60.00 LF	1.69	101.40	10.14	91.26
R&R Sink faucet - Kitchen - Standard grade	1.00 EA	94.55	94.55	9.45	85.10

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**CONTINUED - Pantry**

R&R Service sink - 22" x 20" - wall hung	1.00 EA	789.50	789.50	78.95	710.55
<b>DESCRIPTION</b>	<b>QUANTITY</b>	<b>UNIT COST</b>	<b>RCV</b>	<b>DEPREC.</b>	<b>ACV</b>
Rough in plumbing - per fixture	1.00 EA	247.75	247.75	24.78	222.97
<b>ROOM TOTAL: Pantry</b>			<b>9,005.17</b>	<b>900.56</b>	<b>8,104.61</b>

**Room: Studio****LxWxH 18'6" x 16'6" x 8'0"**

560.00 SF Walls	305.25 SF Ceiling	865.25 SF Walls & Ceiling
305.25 SF Floor	33.92 SY Flooring	70.00 LF Floor Perimeter
148.00 SF Long Wall	132.00 SF Short Wall	70.00 LF Ceil. Perimeter

<b>DESCRIPTION</b>	<b>QUANTITY</b>	<b>UNIT COST</b>	<b>RCV</b>	<b>DEPREC.</b>	<b>ACV</b>
Clean the ceiling - Heavy	305.25 SF	0.22	67.16	6.72	60.44
Seal/prime the ceiling - three coats	305.25 SF	0.58	177.05	17.71	159.34
R&R Recessed light fixture - High grade	6.00 EA	104.93	629.58	62.96	566.62
R&R Chandelier - Standard grade	1.00 EA	129.71	129.71	12.97	116.74
R&R Crown molding - 3 1/4" stain grade	70.00 LF	2.55	178.50	17.85	160.65
Stain & finish crown molding	70.00 LF	0.75	52.50	5.25	47.25

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**CONTINUED - Studio**

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
R&R Paneling - High grade	560.00 SF	1.96	1,097.60	109.76	987.84
R&R Batt insulation - 4" - R13	560.00 SF	0.69	386.40	38.64	347.76
R&R Outlet or switch	8.00 EA	12.08	96.64	9.66	86.98
R&R Casing - 2 1/4" stain grade	160.00 LF	1.96	313.60	31.36	282.24
Stain & finish casing	160.00 LF	0.70	112.00	11.20	100.80
R&R Baseboard - 2 1/4"	70.00 LF	1.39	97.30	9.73	87.57
Stain & finish baseboard	70.00 LF	0.70	49.00	4.90	44.10
R&R Heat/AC register	3.00 EA	17.12	51.36	5.14	46.22
R&R Carpet - (material and labor) - High grade	305.25 SF	3.32	1,013.44	101.34	912.10
R&R Carpet pad	305.25 SF	0.46	140.42	14.04	126.38
Clean window unit (per side) 10 - 20 SF	8.00 EA	6.99	55.92	5.59	50.33
Stain & finish wood window (per side)	8.00 EA	27.37	218.96	21.90	197.06
R&R Chair rail - oversized - 3 1/4"	70.00 LF	2.34	163.80	16.38	147.42
Stain & finish chair rail	70.00 LF	0.70	49.00	4.90	44.10
Clean cabinetry - full height - inside and out	16.50 LF	9.87	162.86	16.29	146.57
Rewire - average residence - copper wiring	305.25 SF	2.13	650.18	65.02	585.16

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**CONTINUED - Studio**

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Waste Item - Carpet - (material and labor) - High grade	45.79 SF	3.18	145.61	14.56	131.05
<b>ROOM TOTAL: Studio</b>			<b>6,038.59</b>	<b>603.87</b>	<b>5,434.72</b>

**Room: Studio Bedroom****LxWxH 14'0" x 13'0" x 8'0"****Subroom 1: closet****LxWxH 4'0" x 4'0" x 8'0"**

560.00 SF Walls	198.00 SF Ceiling	758.00 SF Walls & Ceiling
198.00 SF Floor	22.00 SY Flooring	70.00 LF Floor Perimeter
144.00 SF Long Wall	136.00 SF Short Wall	70.00 LF Ceil. Perimeter

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean the ceiling - Heavy	198.00 SF	0.22	43.56	4.36	39.20
Seal/prime the ceiling - three coats	198.00 SF	0.58	114.84	11.48	103.36
R&R Recessed light fixture - High grade	3.00 EA	104.93	314.79	31.48	283.31
R&R Light fixture - High grade	1.00 EA	64.23	64.23	6.42	57.81
R&R 1/2" drywall - hung, taped, floated, ready for paint	140.00 SF	1.27	177.80	17.78	160.02
Seal/prime part of the walls - three coats	140.00 SF	0.58	81.20	8.12	73.08

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**CONTINUED - Studio Bedroom**

R&R Wallpaper - High grade	560.00 SF	2.04	1,142.40	114.24	1,028.16
DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean cabinetry - lower - inside and out	14.00 LF	5.66	79.24	7.92	71.32
Cabinetry - lower (base) units - Detach & reset	14.00 LF	29.10	407.40	40.74	366.66
R&R Outlet or switch	8.00 EA	12.08	96.64	9.66	86.98
Rewire - average residence - copper wiring	198.00 SF	2.13	421.74	42.17	379.57
Clean door - bifold set (per side)	2.00 EA	6.86	13.72	1.37	12.35
Clean door (per side)	2.00 EA	3.40	6.80	0.68	6.12
Finish door/win trim & jamb - 1 coat urethane (per side)	6.00 EA	10.19	61.14	6.11	55.03
R&R Carpet - (material and labor) - Itel	198.00 SF	3.32	657.36	65.73	591.63
R&R Carpet pad - High grade	198.00 SF	0.87	172.26	17.23	155.03
R&R Heat/AC register	2.00 EA	17.12	34.24	3.42	30.82
Clean window unit (per side) 10 - 20 SF	2.00 EA	6.99	13.98	1.40	12.58
Clean baseboard	70.00 LF	0.16	11.20	1.12	10.08
Paint baseboard - two coats	70.00 LF	0.65	45.50	4.55	40.95
R&R Baseboard - 2 1/4"	14.00 LF	1.39	19.46	1.94	17.52

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**CONTINUED - Studio Bedroom**

Waste Item - Carpet - (material and labor) - Itel					
29.70 SF	3.18	94.45	9.45	85.00	

**ROOM TOTAL: Studio Bedroom**

4,073.95	407.37	3,666.58
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**DESCRIPTION**

<b>QUANTITY</b>	<b>UNIT COST</b>	<b>RCV</b>	<b>DEPREC.</b>	<b>ACV</b>
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**Room: Stairway, down****LxWxH 16'0" x 3'6" x 8'0"**

312.00 SF Walls	56.00 SF Ceiling	368.00 SF Walls & Ceiling
56.00 SF Floor	6.22 SY Flooring	39.00 LF Floor Perimeter
128.00 SF Long Wall	28.00 SF Short Wall	39.00 LF Ceil. Perimeter

**DESCRIPTION**

<b>QUANTITY</b>	<b>UNIT COST</b>	<b>RCV</b>	<b>DEPREC.</b>	<b>ACV</b>
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Clean the ceiling - Heavy				
56.00 SF	0.22	12.32	1.23	11.09
Seal/prime the ceiling - three coats				
56.00 SF	0.58	32.48	3.25	29.23
R&R Paneling - High grade				
312.00 SF	1.96	611.52	61.15	550.37
R&R Carpet - (material and labor) -Itel				
56.00 SF	3.32	185.92	18.59	167.33
Step charge for carpet installation				
14.00 EA	4.16	58.24	5.82	52.42
Clean handrail - wall mounted				
32.00 LF	0.25	8.00	0.80	7.20
Stain & finish handrail - wall mounted				
32.00 LF	0.96	30.72	3.07	27.65

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**CONTINUED - Stairway, down**

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
R&R Recessed light fixture - High grade	2.00 EA	104.93	209.86	20.98	188.88
Rewire - average residence - copper wiring	56.00 SF	2.13	119.28	11.93	107.35
R&R Outlet or switch	3.00 EA	12.08	36.24	3.63	32.61
R&R Trim board - 1" x 2" - installed (hardwood - oak or =)	39.00 LF	2.23	86.97	8.70	78.27
Stain & finish trim	39.00 LF	0.70	27.30	2.73	24.57
Waste Item - Carpet - (material and labor) -Itel	8.40 SF	3.18	26.71	2.67	24.04
<b>ROOM TOTAL: Stairway, down</b>			<b>1,445.56</b>	<b>144.55</b>	<b>1,301.01</b>

**Room: Garage****LxWxH 24'6" x 15'0" x 8'0"****Subroom 1: offset****LxWxH 23'0" x 10'0" x 8'0"****Subroom 2: closet****LxWxH 10'0" x 2'10" x 8'0"**

1,365.33 SF Walls	625.83 SF Ceiling	1,991.17 SF Walls & Ceiling
625.83 SF Floor	69.54 SY Flooring	170.67 LF Floor Perimeter
460.00 SF Long Wall	222.67 SF Short Wall	170.67 LF Ceil. Perimeter

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
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Overhead (garage) door opener - Detach & reset					
1.00 EA	120.75	120.75	12.08	108.67	
Clean the ceiling - Heavy					
625.83 SF	0.22	137.68	13.77	123.91	
Seal/prime the ceiling - three coats					
625.83 SF	0.58	362.98	36.30	326.68	
Clean the walls - Heavy					
1,365.33 SF	0.22	300.37	30.04	270.33	
Seal/prime the walls - three coats					
1,365.33 SF	0.58	791.89	79.19	712.70	
R&R 1/2" drywall - hung, taped, floated, ready for paint					
50.00 SF	1.27	63.50	6.35	57.15	
Clean concrete on the floor					
625.83 SF	0.14	87.62	8.76	78.86	
R&R Outlet or switch					
6.00 EA	12.08	72.48	7.25	65.23	
Clean window unit (per side) 10 - 20 SF					
4.00 EA	6.99	27.96	2.80	25.16	
Seal & paint wood window (per side)					
4.00 EA	19.92	79.68	7.97	71.71	
Clean shelving - wood					
40.00 LF	0.43	17.20	1.72	15.48	
Seal & paint wood shelving, 12" - 24" width					
40.00 LF	1.31	52.40	5.24	47.16	
Clean door (per side)					
1.00 EA	3.40	3.40	0.34	3.06	
Paint door slab only - 2 coats (per side)					
2.00 EA	14.25	28.50	2.85	25.65	
Clean trim - wood					
120.00 LF	0.16	19.20	1.92	17.28	
Paint casing - two coats					
120.00 LF	0.65	78.00	7.80	70.20	
Clean overhead door & hardware					
1.00 EA	19.68	19.68	1.97	17.71	
Clean door (per side)					
2.00 EA	3.40	6.80	0.68	6.12	
sliding closet doors					
Finish door slab only - 1 coat urethane (per side)					
4.00 EA	9.81	39.24	3.92	35.32	

**Property Claims Services**

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**CONTINUED - Garage**

Clean baseboard	170.67 LF	0.16	27.31	2.73	24.58
<b>DESCRIPTION</b>	<b>QUANTITY</b>	<b>UNIT COST</b>	<b>RCV</b>	<b>DEPREC.</b>	<b>ACV</b>
Framing repair - Minimum charge	1.00 EA	120.00	120.00	12.00	108.00
<b>ROOM TOTAL: Garage</b>			<b>2,456.64</b>	<b>245.68</b>	<b>2,210.96</b>

**Room: Basement****LxWxH 34'0" x 30'0" x 8'0"****Subroom 1: offset****LxWxH 19'0" x 7'6" x 8'0"**

1,448.00 SF Walls  
 1,162.50 SF Floor  
 424.00 SF Long Wall

1,162.50 SF Ceiling  
 129.17 SY Flooring  
 300.00 SF Short Wall

2,610.50 SF Walls & Ceiling  
 181.00 LF Floor Perimeter  
 181.00 LF Ceil. Perimeter

<b>DESCRIPTION</b>	<b>QUANTITY</b>	<b>UNIT COST</b>	<b>RCV</b>	<b>DEPREC.</b>	<b>ACV</b>
Clean with pressure/chemical spray - Very heavy	1,448.00 SF	0.43	622.64	62.26	560.38
Masonry acid wash	1,448.00 SF	0.32	463.36	46.34	417.02
Sandblasting	1,448.00 SF	0.51	738.48	73.85	664.63
Seal/prime the walls - three coats	1,448.00 SF	0.58	839.84	83.98	755.86
R&R Furring strip - 2" x 2" - applied to concrete	1,448.00 SF	1.40	2,027.20	202.72	1,824.48

**Property Claims Services**

117 Arbor Crest Lane  
 Lillington, North Carolina 27546  
 Telephone: (910) 797-3327  
 Fax: (800) 933-1175

**CONTINUED - Basement**

Paneling

1,448.00 SF 1.71 2,476.08 247.61 2,228.47

**DESCRIPTION****QUANTITY****UNIT COST****RCV****DEPREC.****ACV**

R&amp;R Stud wall - 2" x 4" x 8' - 16" oc

80.00 LF 10.93 874.40 87.44 786.96

R&amp;R Casing - 2 1/4"

120.00 LF 1.45 174.00 17.40 156.60

Paint casing - two coats

120.00 LF 0.65 78.00 7.80 70.20

R&amp;R Interior door - birch - pre-hung unit

3.00 EA 135.43 406.29 40.63 365.66

R&amp;R Specialty aluminum window unit - Small

3.00 EA 308.39 925.17 92.52 832.65

Seal &amp; paint wood window (per side)

3.00 EA 19.92 59.76 5.98 53.78

Rewire - average residence - copper wiring

1,162.50 SF 2.13 2,476.13 247.61 2,228.52

R&amp;R Outlet or switch

14.00 EA 12.08 169.12 16.91 152.21

R&amp;R Recessed light fixture - High grade

10.00 EA 104.93 1,049.30 104.93 944.37

CLEANING, clean out debris from basement floor

1.00 EA 350.00 350.00 35.00 315.00

Clean concrete on the floor

1,162.50 SF 0.14 162.75 16.28 146.47

Clean with pressure/chemical spray

1,162.50 SF 0.19 220.88 22.09 198.79

Paint concrete the floor

1,162.50 SF 0.30 348.75 34.88 313.87

steel beam

1.00 EA 1,250.00 1,250.00 125.00 1,125.00

FRAMING &amp; ROUGH CARPENTRY, steel support posts

5.00 EA 86.50 432.50 43.25 389.25

BORDEN/PA

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**Property Claims Services**

117 Arbor Crest Lane  
 Lillington, North Carolina 27546  
 Telephone: (910) 797-3327  
 Fax: (800) 933-1175

**CONTINUED - Basement**

R&R Stud wall - 2" x 4" x 8' - 16" oc	40.00 LF	10.93	437.20	43.72	393.48
<b>DESCRIPTION</b>	<b>QUANTITY</b>	<b>UNIT COST</b>	<b>RCV</b>	<b>DEPREC.</b>	<b>ACV</b>
stairwell framing					
R&R Stairway - stringers, treads & risers (per tread)	12.00 EA	41.92	503.04	50.30	452.74
R&R Outlet or switch	3.00 EA	12.08	36.24	3.63	32.61
R&R Recessed light fixture - High grade	2.00 EA	104.93	209.86	20.98	188.88
HEAT, VENT & AIR CONDITIONING, quote, Rindfuss	1.00 EA	21,610.00	21,610.00	2,161.00	21,608.00
quote fro Rindfull, itemized proposal attahed to file					
ELECTRICAL, feed from meter	1.00 EA	100.00	100.00	10.00	90.00
ELECTRICAL, 200 amp service panel	1.00 EA	500.00	500.00	50.00	450.00
ELECTRICAL, 100 amp sq. D. main lug panel	1.00 EA	300.00	300.00	30.00	270.00
ELECTRICAL	1.00 EA	50.00	50.00	5.00	45.00
ELECTRICAL, two pole circuits	10.00 EA	300.00	3,000.00	300.00	2,700.00
ELECTRICAL, 34 home runs	34.00 EA	175.00	5,950.00	595.00	5,355.00
HOME RUNS INSTALLED UNDER CRAWL SPACE AND THROUGHT THE DWELLING. ALL EXISTING ARE DESTORYED. COST PER IS ADJUSTED TO REFLECT AN AVERAGE GIVEN THE DIFFICULTY TO INSTALL					
ELECTRICAL, RECONNECT FEE	1.00 EA	150.00	150.00	15.00	135.00
ELECTRICAL, THERMO UNIT CONNECTS	4.00 EA	50.00	200.00	20.00	180.00

**Property Claims Services**

117 Arbor Crest Lane  
 Lillington, North Carolina 27546  
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 Fax: (800) 933-1175

**CONTINUED - Basement**

R&R Water heater - 80 gallon - Electric					
	1.00 EA	714.39	714.39	71.44	642.95

**ROOM TOTAL: Basement**

			49,905.38	4,990.55	49,901.38
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**DESCRIPTION**

QUANTITY	UNIT COST	RCV	DEPREC.	ACV
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**Room: General Items****DESCRIPTION**

QUANTITY	UNIT COST	RCV	DEPREC.	ACV
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**PLUMBING, TEMP TOILET**

6.00 EA	75.00	450.00	45.00	405.00
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**Taxes, insurance, permits & fees (Bid item)**

1.00 EA	3,000.00	3,000.00	300.00	2,700.00
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**Remove Dumpster load - Approx. 30 yards, 5 tons of debris**

6.00 EA	356.42	2,138.52	213.85	1,924.67
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**CLEANING, CONTENTS DISPOSAL**

1.00 EA	500.00	500.00	50.00	450.00
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**TO REMOVE AND DISPOSE OF REMAINING CONTENTS ITEMS THROUGHOUT THE INTERIOR OF THE DWELLING WITH THE EXCEPTION OF THE BASEMENT****CLEANING, REMOVE DEBRIS FROM BASEMENT**

1.00 EA	500.00	500.00	50.00	450.00
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**R&R Ductwork system - hot or cold air - 2200 to 2500 SF home**

1.00 EA	2,591.59	2,591.59	259.16	2,332.43
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Main level ductwork removed and replaced.

BORDEN/PA

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**Property Claims Services**

117 Arbor Crest Lane  
 Lillington, North Carolina 27546  
 Telephone: (910) 797-3327  
 Fax: (800) 933-1175

**CONTINUED - General Items**

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
R&R Blown-in insulation - 12" depth - R38					
	1,500.00 SF	1.26	1,890.00	189.00	1,701.00
Insulation in attic above second level ceilings					
R&R ELECTRICAL, Security System					
	1.00 EA	4,860.00	4,860.00	486.00	4,374.00
As per attached bid from TSI Alarms, Tri-State Installation					
<hr/>					
<b>ROOM TOTAL: General Items</b>					
			15,930.11	1,593.01	15,929.11
<hr/>					
<b>Line Item Totals: BORDEN/PA</b>					
			266,739.05	26,674.17	266,713.05

**Grand Total Areas:**

19,990.67 SF Walls	8,083.96 SF Ceiling	28,074.63 SF Walls & Ceiling
8,083.96 SF Floor	898.22 SY Flooring	2,458.83 LF Floor Perimeter
6,226.67 SF Long Wall	3,768.67 SF Short Wall	2,458.83 LF Ceil. Perimeter

**Property Claims Services**

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117 Arbor Crest Lane  
 Lillington, North Carolina 27546  
 Telephone: (910) 797-3327  
 Fax: (800) 933-1175

**Summary for Fire**

Total Line Items			266,739.05
Material Sales Tax	6.000%	113,599.04	6,815.94
Cleaning Materials	6.000%	403.68	24.22
Subtotal			273,579.21
Overhead	10.00%	273,579.21	27,357.93
Profit	10.00%	273,579.21	27,357.92
Cleaning Sales Tax	6.000%	11,734.66	704.08
Replacement Cost Value			328,999.14
Less Depreciation			(32,900.22)
Actual Cash Value			296,098.92
Less Deductible			(1,000.00)
Net Claim			295,098.92
Total Recoverable Depreciation			32,900.22
Net Claim if Depreciation is Recovered			327,999.14

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 John Schumann

MONITORING, CORING,  
SOIL SAMPLING &  
TEST DRILLING

# R Rindfuss DRILLING

(814) 796-4693  
FAX (814) 796-6943

February 26, 2003

Attention: John C. Schumann "We Specialize in Drilling"  
Properties Claims Services  
117 Arbor Crest Lane  
Lillington North Carolina 27546

RE: Quote for Geothermal Heat Pump  
Wolf Road, Erie, PA

Dear Mr. Schumann,

Please find detailed below the estimated price to complete replacement of a geothermal unit at the above referenced location.

1 - 5 ton Water Furnace Geothermal Unit with Desuperheater	\$8,736.00
1 - 3.5 ton Water Furnace Geothermal Unit	7,722.00
2 - Vertical Auxiliary Heaters @ \$376.00 each	752.00
2 - AP32 Air Pads @ \$45.00 each	90.00
2 - Electrostatic Air Filters EAF3036 @ \$125.00 each	125.00
2 - FC@-FPT Flow Centers @ \$925.00 each	1,850.00
2 - MASINS Adaptor Sets @ \$49.00 each	98.00
1 - 55 Gallons Antifreeze @ \$550.00 Lump Sum	550.00
4 - 1.25 Fusion Elbow @ \$10.00 each	40.00
2 - Electric Thermostat @ \$325.00	650.00
40 hours labor @ \$35.00 hour	1,400.00
Flushing & Pressure Testing Loops @ \$500.00 Lump Sum	500.00
Estimated Price for Replacement	\$21,610.00

Price based on replacing unit using existing loops providing loops are useable within 2 feet from wall. Price does not include insulated duct work and electric to units. Any other materials or services would be an additional charge.

If you have any questions, please don not hesitate to contact me. We look to hearing from you.

Respectfully Submitted,

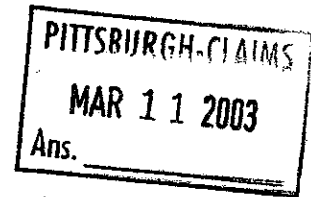
R. Rindfuss Drilling, L.P.

  
Jeff Rindfuss  
General Partner



## **Property Claims Services**

117 Arbor Crest Lane  
Lillington, North Carolina 27546  
Telephone: (910) 797-3327  
Fax: (800) 933-1175  
Schumannjcs@aol.com



## **Contents Summary**

### **Preliminary Inventory Related Aspects**

March 10<sup>th</sup>. 2003

Amica Mutual Insurance Company  
Pittsburg Office  
1500 Corporate Drive, Suite 250  
Canonsburg, Pennsylvania 15317-8574

**Attention: Mr. David J. Bennett, Claims Manager**

#### **Reference:**

Customer: John & Amy Borden  
Date of Loss: 02/16/03  
Cause of Loss: Fire  
Claim #: F300301218  
Loss Location: 4838 Wolf Road, Erie, Pennsylvania 16505  
Claims Representative: Schumann

#### **Contents Inventory and Summary (Preliminary and Limited)**

Attached, please find a preliminary contents inventory completed both while at the loss location and following using the MSB database for pricing.

During my participation at the loss location, both Dr. and Mrs. Borden were unavailable to assist with identification of or pricing the items listed as per the attached inventory.

After contents pack-out was completed with the assistance of Visions Corporation, a local fire restoration contractor, the remaining items I could identify and describe were listed and priced. This report outlines the status of several areas of concern pertaining to the eventual disposition of the Contents portion of this claim.

First, with regard to the attached "total loss" items listed, the RCV totals \$39,945.48, which includes 6 percent sales tax.

The individual line item entries are subject to change should the opportunity to discuss these entries and amounts with the customers arise given the distress under which they seem to find themselves given their individual responsibilities with three small children, Dr. Borden's demanding professional environment as well as the emotional response

encountered by Mrs. Borden following this negative event. These areas of concern coupled with the demands being provided by one of their children's special needs has contributed to my inability to aggressively pursue finality towards an accurate and descriptive inventory total.

Many of the items within the dwelling are non-existent as the fire completely destroyed much of the contents items within the Basement and Kitchen. Other items, such as numerous toys were going to be listed with the help of the customers, however, at this time I have not pursued this direction with respect to the status of their availability given my descriptions previously.

**Recommendation (Preliminary Contents Inventory):**

**It is my recommendation that a check totaling \$39,945.48 be issued to the customer. This amount does not in any way come close to exceeding the anticipated inventory cost related to total loss items given the limitations discussed. This combined with Amica Claim Card advances will still not exceed the anticipated total and it is my suggestion that this amount be issued and mailed to the customers at the loss location address listed above.**

A copy of this inventory is attached to the file and can be sent to the customer along with the check for their review. A short cover letter explaining this to only be a preliminary inventory would be helpful.

**Contents Pack-Out (Visions, Inc.):**

Numerous contents items were packed and moved to a storage bin for cleaning while I was at the loss location. Photos of these items are provided.

Additionally, an inventory has been provided by Visions listing all items packed and awaiting instructions and confirmation for cleaning to begin.

For the most part, these items are glassware and wooden furniture that sustained smoke and soot exposure, however, no excessive heat; therefore, these items should be adequately cleaned.

An invoice is provided by Visions totaling \$9,834.00 for contents cleaning, however, this invoice **should not be paid** at this time. I have not instructed Visions to begin cleaning until we reach an agreement with the customer to proceed.

Another invoice totaling \$480.00 is provided by Visions pertaining to returning cleaned contents to the customer. This invoice **should not be paid** at this time for obvious reasons.

A third invoice totaling \$1,784.40 is provided by Visions. This invoice pertains to necessary refinishing to a large hutch, eight wooden dining room chairs and a table. Again, this invoice **should not be paid** at this time.

Finally, an invoice related to warehouse rental for 30 days necessary to accommodate an area to clean the packed contents totaling \$960.00 **should not be paid** at this time.

**Contents Pack-Out (Visions, Inc.): Invoices to be Paid:**

First, invoice totaling \$134.40 for a 10' x 20' storage unit for the first month of storage unit rental in which the customer's contents are located and awaiting approval for cleaning.

Second, an invoice totaling \$1,200.00 for removal of contents located in the basement. These items could not be safely inspected or inventoried until removed from the basement. The floor systems above the basement were shored up to allow access into the basement below the collapsed Den and Kitchen floor systems.

Third, an invoice totaling \$1,800.00 for labor and materials associated with the contents pack out.

The above three checks should be made payable to Visions, Corp. and mailed to 1903 West 89<sup>th</sup>. Street, Erie, Pennsylvania. The tax ID number has been previously provided.

**Additional Living Expense Issues:**

During my participation in Erie, Dr. Borden's mother flew from Hartford, Connecticut to assist with setting up a rental house that was leased for a period of six months.

To this end, and in addition to the previous "rent to own" arrangement that was approved earlier, the customer's mother contacted Duane Perry of Rent-A-Center, Inc. to rent two television sets, VCR's and TV stands for a period of six months. Her justification was to provide TVs for her son while he lived in the rental house so as to allow our customer's to purchase new TVs once they relocate to the house once the dwelling repairs are completed. To try and accommodate completion of the furniture rental, I approved this arrangement and talked suggested to Rent-A-Center that we (Amica) could direct pay the attached invoice totaling \$2695.89 representing six months rental for the above described contents items. The address is 2177 West 12th. Street, Erie, Pennsylvania. The tax ID number provided by Duane Perry is 48-0959188.

**Additional Coverage A. Assistance: (Visions, Inc.):**

I received a telephone call from a Mr. Anthony Perescee who described himself as an insurance consultant hired by the customer. Mr. Perescee was in Erie and requested that Visions spend time at the loss location while he reviewed my estimate and the damage to the dwelling. Also, contents items were addressed. To this end, Visions has provided an attached invoice totaling \$1,230.00 for various services provided related to temporary heat and power while this inspection was being performed. Following your review, it is requested that a check be issued to Visions totaling \$1,230.00 and mailed to 1903 West 8<sup>th</sup>. Street, Erie, Pennsylvania 16505.

**Visions Corp. March 7<sup>th</sup>. Statement: Coverage A. Repairs:**

Please find the attached March 7<sup>th</sup>. statement provided by Visions, Inc. pertaining to their agreement to my estimate for repairs to the insured's dwelling.

Comments are also provided related to the contents cleaning aspect of this assignment.

**Contents Invoice Pending: Dry Cleaning: VIP Laundry and Dry Cleaning:**

During my participation in Erie, I had Mr. Robert May of VIP Dry Cleaning remove the clothing that we felt could be successfully dry cleaned and/or laundered. This process is continuing and an inventory and invoice should be forthcoming within the following 7 days. I expect this cost to approach \$15,000.00 given the huge quantity of children's clothing and dress clothing taken from the insured's residence.

**Pending:**

- 1. Dry Cleaning Invoice and Inventory**
- 2. Response and direction from customer concerning contents cleaning**
- 3. Completion of contents inventory**
- 4. Written representation from Claims Consultant pertaining to Coverage issues.**

Thank you for allowing Property Claims Services to be of assistance. Please advise as to what participation, given the unusual circumstances, that I might pursue.

Respectfully Submitted:

John C. Schumann

# Estimate

Claim # 03-10001

Coverage UPP

<b>Claims Rep.</b> John C. Schumann Phone (910) 893-3327 Fax (800) 933-1175		<b>Property Claims Services</b> 117 Arbor Crest Lane Lillington, NC 27546 Phone (910) 893-3327 Fax (800) 933-1175		<b>March 3, 2003</b> <b>Coverage - UPP</b>
<b>Insured</b> Borden, Jonathan <b>Loss Address</b> 4838 Wolf Road, Erie, PA 16505 <b>Phone Number</b> (814) 392-7500 <b>Other Phone</b> (814) 455-4868 <b>Ins Company</b> Amica Mutual Insurance Company		<b>Policy #</b> 6308371183 <b>Ins Claim #</b> F300301218		<b>Date of Loss</b> 2/16/2003

## Contents

### Bedroom #1

Ref	Description		Repl. Cost	Depr.	ACV	OP	RD
1	Replace Mattress Cover(S) Average Grade						
a		1 EA @ \$15.00	\$15.00	\$0.00	\$15.00		N
2	Replace Sheet(S) Average Grade						
a		1 EA @ \$30.00	\$30.00	\$0.00	\$30.00		N
3	Replace Pillowcase(S) Average Grade						
a		2 EA @ \$12.00	\$24.00	\$0.00	\$24.00		N
4	Replace Pillow Throw(S) Average Grade						
a		2 EA @ \$20.00	\$40.00	\$0.00	\$40.00		N
5	Replace Pillow(S) Average Grade						
a		2 EA @ \$20.00	\$40.00	\$0.00	\$40.00		N
6	Replace Bedspread(S) Average Grade						
a		1 EA @ \$60.00	\$60.00	\$0.00	\$60.00		N
7	Replace Blanket(S) Average Grade						
a		1 EA @ \$35.00	\$35.00	\$0.00	\$35.00		N
8	Replace Box Springs Average Grade						
a		1 EA @ \$200.00	\$200.00	\$0.00	\$200.00		N
9	Replace Mattress Average Grade						
a		1 EA @ \$200.00	\$200.00	\$0.00	\$200.00		N
10	Replace Rug(S) - 8 x 12, Floral Average Grade						
a		1 EA @ \$250.00	\$250.00	\$0.00	\$250.00		N
11	Replace Clothes Hangers - Padded Economy Grade						
a		10 EA @ \$2.06	\$20.60	\$0.00	\$20.60		N
12	Replace Coat Hangers - Plastic						
		50 EA @ \$0.60	\$30.00	\$0.00	\$30.00	N	N
13	Replace Chest - Five Drawers Deluxe						
a		2 EA @ \$350.00	\$700.00	\$0.00	\$700.00		N
14	Replace Bookcase - Four Shelves Average Grade						
a		1 EA @ \$200.00	\$200.00	\$0.00	\$200.00		N

Estimate (MS/B 0410)

- 1 -

Mar 3, 2003

Claim # 03-10001

AM076

Ref	Description		Repl. Cost	Depr.	ACV	OP	RD
15	Replace Sheers - Window Panels Average Grade						
a		2 PA @ \$75.00	\$150.00	\$0.00	\$150.00		N
16	Replace Sheers - Two French Door Panels Average Grade						
a		2 PA @ \$75.00	\$150.00	\$0.00	\$150.00		N
17	Replace Curtains - Window Average Grade						
a		2 EA @ \$150.00	\$300.00	\$0.00	\$300.00		N
18	Replace Curtains - French Doors						
		2 EA @ \$75.00	\$150.00	\$0.00	\$150.00	N	N
			<u>\$2,594.60</u>	<u>\$0.00</u>	<u>\$2,594.60</u>		

### Bedroom #2

Ref	Description		Repl. Cost	Depr.	ACV	OP	RD
19	Replace Bed - Child's Bed and Crib Average Grade						
a		2 EA @ \$350.00	\$700.00	\$0.00	\$700.00		N
20	Replace Mattress - Bed and Crib Average Grade						
a		2 EA @ \$200.00	\$400.00	\$0.00	\$400.00		N
21	Replace Chest - Five Drawer Deluxe						
a		1 EA @ \$350.00	\$350.00	\$0.00	\$350.00		N
22	Replace Clothes Hamper Average Grade						
a		1 EA @ \$40.00	\$40.00	\$0.00	\$40.00		N
23	Replace Diaper Pail Deluxe						
a		1 EA @ \$40.00	\$40.00	\$0.00	\$40.00		N
24	Replace Walker Deluxe						
a		1 EA @ \$65.00	\$65.00	\$0.00	\$65.00		N
25	Replace Area Rugs - 8 x 10 Average Grade						
a		1 EA @ \$250.00	\$250.00	\$0.00	\$250.00		N
26	Replace Area Rug - Pad						
		1 EA @ \$45.00	\$45.00	\$0.00	\$45.00	N	N
			<u>\$1,890.00</u>	<u>\$0.00</u>	<u>\$1,890.00</u>		

### Upstairs Hallway / Closet

Ref	Description		Repl. Cost	Depr.	ACV	OP	RD
27	Replace Large Suitcase Average Grade						
a		1 EA @ \$160.00	\$160.00	\$0.00	\$160.00		N
28	Replace Garment Bag Average Grade						
a		1 EA @ \$100.00	\$100.00	\$0.00	\$100.00		N
29	Replace Computer CPU, IBM						
b		1 EA @ \$1,199.99	\$1,199.99	\$0.00	\$1,199.99	N	
			<u>\$1,459.99</u>	<u>\$0.00</u>	<u>\$1,459.99</u>		

### Master ~~Bathroom~~

Ref	Description		Repl. Cost	Depr.	ACV	OP	RD
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Ref	Description		Repl. Cost	Depr.	ACV	OP	RD
30	Replace King Mattress - Stearns & Foster						
		1 EA @ \$550.00	\$550.00	\$0.00	\$550.00	N	N
31	Replace King Box Springs - Stearns & Foster						
		1 EA @ \$550.00	\$550.00	\$0.00	\$550.00	N	N
32	Replace Ironing Board Deluxe						
a		1 EA @ \$32.00	\$32.00	\$0.00	\$32.00		N
33	Replace Ironing Board Cover						
		1 EA @ \$10.00	\$10.00	\$0.00	\$10.00	N	N
34	Replace Mattress Cover(S) Deluxe						
a		1 EA @ \$20.00	\$20.00	\$0.00	\$20.00		N
35	Replace Mattress Pad Deluxe						
a		1 EA @ \$40.00	\$40.00	\$0.00	\$40.00		N
36	Replace Pillow(S) Deluxe						
a		1 EA @ \$60.00	\$60.00	\$0.00	\$60.00		N
37	Replace Sheets - King Bed						
		1 EA @ \$125.00	\$125.00	\$0.00	\$125.00	N	N
38	Replace Comforter(S) Deluxe						
a		1 EA @ \$130.00	\$130.00	\$0.00	\$130.00		N
39	Replace Blanket(S) Deluxe						
a		1 EA @ \$80.00	\$80.00	\$0.00	\$80.00		N
40	Replace Sheers - French Door Panels Average Grade						
a		2 PA @ \$75.00	\$150.00	\$0.00	\$150.00		N
41	Replace Designer Drapes						
		2 EA @ \$100.00	\$200.00	\$0.00	\$200.00	N	N
42	Replace Designer Window Treatments - Elephant						
		2 EA @ \$125.00	\$250.00	\$0.00	\$250.00	N	N
43	Replace Large Tupperware Storage Containers						
		38 EA @ \$10.00	\$380.00	\$0.00	\$380.00	N	N
44	Replace Very Large Trash Basket						
		1 EA @ \$18.00	\$18.00	\$0.00	\$18.00	N	N
45	Replace Table - Small Metal Economy Grade						
a		1 EA @ \$150.00	\$150.00	\$0.00	\$150.00		N
46	Replace Chair(S) - Small Bedroom Average Grade						
a		1 EA @ \$100.00	\$100.00	\$0.00	\$100.00		N
			<b>\$2,845.00</b>	<b>\$0.00</b>	<b>\$2,845.00</b>		

### Master Bathroom

Ref	Description		Repl. Cost	Depr.	ACV	OP	RD
47	Replace Sheers - Window Panels Average Grade						
a		4 PA @ \$75.00	\$300.00	\$0.00	\$300.00		N
48	Replace Designer Valances						
		2 EA @ \$100.00	\$200.00	\$0.00	\$200.00	N	N
			<b>\$500.00</b>	<b>\$0.00</b>	<b>\$500.00</b>		



**Entry/ Foyer Closet**

Ref	Description		Repl. Cost	Depr.	ACV	OP	RD
49	Replace Vacuum, Upright, Hoover, SKU 3439498, Mod U6425-900, Self-Propelled Vac.						
b		1 EA @ \$299.99	\$299.99	\$0.00	\$299.99	N	
50	Replace Vacuum, Hoover Encore, 2 Speed						
		1 EA @ \$99.00	\$99.00	\$0.00	\$99.00	N	N
51	Replace Duffel Bag / Diaper/Carryall						
		1 EA @ \$50.00	\$50.00	\$0.00	\$50.00	N	N
			<u>\$448.99</u>	<u>\$0.00</u>	<u>\$448.99</u>		

**Guest Suite/Spare**

Ref	Description		Repl. Cost	Depr.	ACV	OP	RD
52	Replace Office Desk - Built In Average Grade						
a		1 EA @ \$380.00	\$380.00	\$0.00	\$380.00		N
53	Replace Desk Chair Average Grade						
a		1 EA @ \$130.00	\$130.00	\$0.00	\$130.00		N
54	Replace TV, 30" Screen, Sony Corp, Model 25R - 5100						
b		1 EA @ \$749.99	\$749.99	\$0.00	\$749.99	N	
55	Replace Chest - Unfinished Average Grade						
a		1 EA @ \$200.00	\$200.00	\$0.00	\$200.00		N
56	Replace Sewing Machine Fox & Co. Sewing Machine						
a		1 EA @ \$230.00	\$230.00	\$0.00	\$230.00		N
57	Replace Box Springs - Queen -Deep Sleep Riviera -Simmons						
a		1 EA @ \$300.00	\$300.00	\$0.00	\$300.00		N
58	Replace Mattress - Queen Deep Sleep Riviera Deluxe						
a		1 EA @ \$300.00	\$300.00	\$0.00	\$300.00		N
59	Replace Pillow(S) - Bloomingdale's Deluxe						
a		3 EA @ \$66.00	\$198.00	\$0.00	\$198.00		N
60	Replace Pillow(S) Deluxe						
a		2 EA @ \$54.00	\$108.00	\$0.00	\$108.00		N
61	Replace Microwave Oven - GE Sapcemaker II Economy Grade						
a		1 EA @ \$150.00	\$150.00	\$0.00	\$150.00		N
62	Replace Fabric/Cork Board						
		1 EA @ \$40.00	\$40.00	\$0.00	\$40.00	N	N
63	Replace Window Venetian Blind(S) Average Grade						
a		3 EA @ \$80.00	\$240.00	\$0.00	\$240.00		N
			<u>\$3,025.99</u>	<u>\$0.00</u>	<u>\$3,025.99</u>		

**Playroom / Child's Room**

Ref	Description		Repl. Cost	Depr.	ACV	OP	RD
64	Replace Headboard Economy Grade						
a		1 EA @ \$100.00	\$100.00	\$0.00	\$100.00		N

Estimate (MS/B 0410)

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Mar 3, 2003

Claim # 03-10001

AM079



Ref	Description		Repl. Cost	Depr.	ACV	OP	RD
65	Replace Bed Frame Economy Grade						
a		1 EA @ \$30.00	\$30.00	\$0.00	\$30.00		N
66	Replace Twin Mattress - Sears - Simmons Beauty Rest (Empress)						
		1 EA @ \$150.00	\$150.00	\$0.00	\$150.00	N	N
67	Replace Twin Boxspring - Sears - Simmons Beauty Rest						
		1 EA @ \$150.00	\$150.00	\$0.00	\$150.00	N	N
68	Replace Curtains Average Grade						
a		1 EA @ \$150.00	\$150.00	\$0.00	\$150.00		N
			<b>\$580.00</b>	<b>\$0.00</b>	<b>\$580.00</b>		

### Jacuzzi Room

Ref	Description		Repl. Cost	Depr.	ACV	OP	RD
69	Replace Television, 26" to 36", Philips Magnavox, Model # RR2040C121						
c		1 EA @ \$349.99	\$349.99	\$0.00	\$349.99	N	
70	Replace Vertical Window Shades - 3 Windows, 1 Door						
a		4 EA @ \$50.00	\$200.00	\$0.00	\$200.00		N
71	Replace Jacuzzi Cover						
		1 EA @ \$200.00	\$200.00	\$0.00	\$200.00	N	N
72	Replace Shower Curtain Deluxe						
a		1 EA @ \$55.00	\$55.00	\$0.00	\$55.00		N
73	Replace Shower Curtain Liner						
		1 EA @ \$10.00	\$10.00	\$0.00	\$10.00	N	N
			<b>\$814.99</b>	<b>\$0.00</b>	<b>\$814.99</b>		

### Living Room

Ref	Description		Repl. Cost	Depr.	ACV	OP	RD
74	Replace Upholstered Chair - Red Checked						
a		1 EA @ \$450.00	\$450.00	\$0.00	\$450.00		N
75	Replace Upholstered Chair - Floral						
		1 EA @ \$450.00	\$450.00	\$0.00	\$450.00	N	N
76	Replace Upholstered Wing Back - Green Plaid						
		1 EA @ \$450.00	\$450.00	\$0.00	\$450.00	N	N
77	Replace 2 Cushion Sofa Average Grade						
a		1 EA @ \$800.00	\$800.00	\$0.00	\$800.00		N
78	Replace Large Matching Designer Pillows						
		4 EA @ \$45.00	\$180.00	\$0.00	\$180.00	N	N
79	Replace Draperies Average Grade						
a		3 EA @ \$200.00	\$600.00	\$0.00	\$600.00		N
80	Replace Valance(S) Deluxe						
a		2 EA @ \$55.00	\$110.00	\$0.00	\$110.00		N
81	Replace Hardback Book(S) Deluxe						
a		10 EA @ \$45.00	\$450.00	\$0.00	\$450.00		N
82	Replace Hardback Book(S) Average Grade						
a		30 EA @ \$25.00	\$750.00	\$0.00	\$750.00		N

Estimate (MS/B 0410)

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Mar 3, 2003

Claim # 03-10001

AM080

Ref	Description	Repl. Cost	Depr.	ACV	OP	RD
83	Replace Paperback Book(S) Deluxe					
a		14 EA @ \$12.00	\$168.00	\$0.00	\$168.00	N
			\$4,408.00	\$0.00	\$4,408.00	

### Den/Family Room

Ref	Description	Repl. Cost	Depr.	ACV	OP	RD
84	Replace TV, 30" Screen, Sony Corp, Triniton, Serial 4119772					
b		1 EA @ \$749.99	\$749.99	\$0.00	\$749.99	N
85	Replace Entertainment Center/Bookshelves					
		1 EA @ \$1,200.00	\$1,200.00	\$0.00	\$1,200.00	N N
86	Replace Wood Train Table/Toy Train					
		1 EA @ \$100.00	\$100.00	\$0.00	\$100.00	N N
87	Replace Paperback Book(S)					
a		142 EA @ \$12.00	\$1,704.00	\$0.00	\$1,704.00	N
88	Replace Compact Disc Player - Sony -4119772					
a		1 EA @ \$250.00	\$250.00	\$0.00	\$250.00	N
89	Replace Receiver - Sony - 8902281					
a		1 EA @ \$350.00	\$350.00	\$0.00	\$350.00	N
90	Replace VCR, 4-Head, Panasonic, PYV4522					
b		1 EA @ \$119.99	\$119.99	\$0.00	\$119.99	N
91	Replace DVD Player, Sony Corp. of America, SKU 3604344, 6012141					
b		1 EA @ \$499.99	\$499.99	\$0.00	\$499.99	N
92	Replace Fireplace Tools Average Grade					
a		1 EA @ \$80.00	\$80.00	\$0.00	\$80.00	N
93	Replace Picture(S) Man with Dog					
a		1 EA @ \$100.00	\$100.00	\$0.00	\$100.00	N
94	Replace Glass(es) - Goblets Deluxe					
a		10 EA @ \$15.00	\$150.00	\$0.00	\$150.00	N
95	Replace Sony Audible Illusions Module					
		1 EA @ \$300.00	\$300.00	\$0.00	\$300.00	N N
96	Replace Scientific Atlantic Explorer 3100 Satellite					
		1 EA @ \$300.00	\$300.00	\$0.00	\$300.00	N N
97	Replace Decorative Mirror					
		1 EA @ \$85.00	\$85.00	\$0.00	\$85.00	N N
98	Replace Liquor (Bottles) Average Grade					
a		6 EA @ \$18.00	\$108.00	\$0.00	\$108.00	N
99	Replace Liquor (Bottles) Deluxe					
a		6 EA @ \$30.00	\$180.00	\$0.00	\$180.00	N
100	Replace Upholstered Chair -Red/Gold Stripe					
		1 EA @ \$400.00	\$400.00	\$0.00	\$400.00	N N
101	Replace Misc Children's Toys (In hinged box)					
		10 EA @ \$20.00	\$200.00	\$0.00	\$200.00	N N
102	Replace Misc Children's Toys (In hinged box)					
		10 EA @ \$10.00	\$100.00	\$0.00	\$100.00	N N
			\$6,976.97	\$0.00	\$6,976.97	

**Kitchen**

Ref	Description	Repl. Cost	Depr.	ACV	OP	RD
103	Replace Blender/Food Processor Combo Cuisinart					
c	1 EA @ \$69.99	\$69.99	\$0.00	\$69.99	N	
104	Replace Crock Pot, Rival, 5Qt. Cap, Slow Cooker, 250 Watt					
c	1 EA @ \$49.99	\$49.99	\$0.00	\$49.99	N	
105	Replace Knife Set - 2 Butcher Block Sets					
a	2 EA @ \$120.00	\$240.00	\$0.00	\$240.00		N
106	Replace Side By Side Refrig. General Electric					
b	1 EA @ \$1,099.99	\$1,099.99	\$0.00	\$1,099.99	N	
107	Replace Hardback Book(S) - Cook Books Economy Grade					
a	25 EA @ \$15.00	\$375.00	\$0.00	\$375.00		N
108	Replace Hardback Book(S) - Cook Books Average Grade					
a	26 EA @ \$20.00	\$520.00	\$0.00	\$520.00		N
		<b>\$2,354.97</b>	<b>\$0.00</b>	<b>\$2,354.97</b>		

**Studio Room**

Ref	Description	Repl. Cost	Depr.	ACV	OP	RD
109	Replace Hardback Book(S) Average Grade					
a	70 EA @ \$25.00	\$1,750.00	\$0.00	\$1,750.00		N
110	Replace Paperback Book(S) Average Grade					
a	70 EA @ \$8.00	\$560.00	\$0.00	\$560.00		N
111	Replace Computer Speakers, Labtec, SKU 3396284, Mod LCS-1030, 2 PC SPKR SYS <i>Total - 6 Speakers</i>					
b	3 EA @ \$49.99	\$149.97	\$0.00	\$149.97	N	
112	Replace Cordless Telephone Average Grade					
a	1 EA @ \$100.00	\$100.00	\$0.00	\$100.00		N
113	Replace Desk Chair Economy Grade					
a	1 EA @ \$50.00	\$50.00	\$0.00	\$50.00		N
114	Replace Desk Chair Average Grade					
a	1 EA @ \$130.00	\$130.00	\$0.00	\$130.00		N
115	Replace Computer Monitor- DEK, (Hewlett-Packard Price)					
b	1 EA @ \$299.99	\$299.99	\$0.00	\$299.99	N	
116	Replace Ink Jet Printer, Epson American Inc					
b	1 EA @ \$249.99	\$249.99	\$0.00	\$249.99	N	
117	Replace Laser Printer, Hewlett-Packard, Laserjet 1100SE					
b	1 EA @ \$399.99	\$399.99	\$0.00	\$399.99	N	
118	Replace Computer Monitor, Samsung, Syncmaster 17" Monitor					
b	1 EA @ \$299.99	\$299.99	\$0.00	\$299.99	N	
119	Replace Computer Monitor, MAG					
b	1 EA @ \$249.99	\$249.99	\$0.00	\$249.99	N	
120	Replace Small Rocking Chair with cushion					
	1 EA @ \$65.00	\$65.00	\$0.00	\$65.00	N	N
121	Replace Custom Draperies Economy Grade					
a	1 EA @ \$200.00	\$200.00	\$0.00	\$200.00		N

Estimate (MS/B 0410)

Claim # 03-10001

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Mar 3, 2003

AM082

Ref	Description	Repl. Cost	Depr.	ACV	OP	RD
		<b>\$4,504.92</b>	<b>\$0.00</b>	<b>\$4,504.92</b>		

### Studio Bedroom

Ref	Description	Repl. Cost	Depr.	ACV	OP	RD
122	Replace Queen Box Springs/Mattress					
a	1 EA @ \$700.00	\$700.00	\$0.00	\$700.00	N	
123	Replace Bed Frame Average Grade					
a	1 EA @ \$65.00	\$65.00	\$0.00	\$65.00	N	
124	Replace Comforter(S) Average Grade					
a	1 EA @ \$85.00	\$85.00	\$0.00	\$85.00	N	
125	Replace Mattress Cover(S) Average Grade					
a	1 EA @ \$15.00	\$15.00	\$0.00	\$15.00	N	
126	Replace Pillow(S) Average Grade					
a	2 EA @ \$20.00	\$40.00	\$0.00	\$40.00	N	
127	Replace Pillowcase(S) Average Grade					
a	2 EA @ \$12.00	\$24.00	\$0.00	\$24.00	N	
128	Replace Sheet(S) Average Grade					
a	1 EA @ \$30.00	\$30.00	\$0.00	\$30.00	N	
129	Replace Blanket(S) Average Grade					
a	1 EA @ \$35.00	\$35.00	\$0.00	\$35.00	N	
130	Replace Chair(S) - blue-green velvet Average Grade					
a	2 EA @ \$100.00	\$200.00	\$0.00	\$200.00	N	
131	Replace Hardback Book(S) Average Grade					
a	20 EA @ \$25.00	\$500.00	\$0.00	\$500.00	N	
132	Replace Paperback Book(S) Deluxe					
a	28 EA @ \$12.00	\$336.00	\$0.00	\$336.00	N	
133	Replace Dell Computer System					
	1 EA @ \$950.00	\$950.00	\$0.00	\$950.00	N	N
134	Replace Computer System w/ Samsung Monitor					
	1 EA @ \$1,050.00	\$1,050.00	\$0.00	\$1,050.00	N	N
		<b>\$4,030.00</b>	<b>\$0.00</b>	<b>\$4,030.00</b>		

### Basement

Ref	Description	Repl. Cost	Depr.	ACV	OP	RD
135	Replace Clothes Dryer Average Grade					
a	1 EA @ \$400.00	\$400.00	\$0.00	\$400.00	N	
136	Replace Clothes Washer Average Grade					
a	1 EA @ \$500.00	\$500.00	\$0.00	\$500.00	N	
137	Replace Chest Freezer Average Grade					
a	1 EA @ \$350.00	\$350.00	\$0.00	\$350.00	N	
		<b>\$1,250.00</b>	<b>\$0.00</b>	<b>\$1,250.00</b>		

Total Material	\$28,647.42
Total Other	\$9,037.00

	Repl. Cost	Depr.	ACV
Estimate Totals	\$37,684.42	\$0.00	\$37,684.42

**Price Database Legend**

a = MS/B Contents 2001-12

b = Best Buy

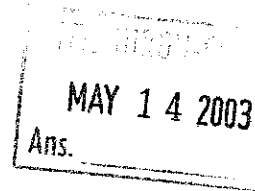
c = JCPenney

TAY 0690

2261.06

Total Rcv: \$39,945.48

PITTSBURGH
MAR 11 2003
Ans. _____



## **Property Claims Services**

117 Arbor Crest Lane  
Lillington, North Carolina 27546  
Telephone: (910) 797-3327  
Fax: (800) 933-1175  
[JSchumann14@msn.com](mailto:JSchumann14@msn.com)

May 10<sup>th</sup>, 2003

Amica Mutual Insurance Company  
Pittsburg Office  
1500 Corporate Drive, Suite 250  
Cannonsburg, Pennsylvania 15317-8574

**Attention: Mr. David J. Bennett, Claims Manager**

### **Reference:**

Customer: John & Amy Borden  
Loss Location: 4838 Wolf Road, Erie, Pennsylvania 16505  
Cause of Loss: Fire  
Claim #: F300301218  
Date of Loss: 02/16/03  
Claims Representative: Schumann

### **Contents Inventory:**

Attached, please find a listing of contents items cleaned by restoration company, Visions Corporation. This listing consists of 2169 items as per the attached which involves 1808 items cleaned, 315 items with salvage value and 46 items sent out for cleaning to specialized cleaning companies.

Also, please find an attached invoice listing work completed and work in progress with costs associated to each category. An itemized cost per item is not provided.

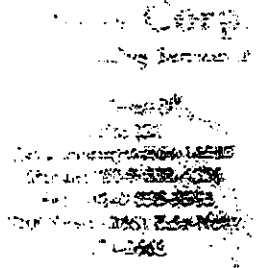
### **ALE associated costs, Coldwell Banker:**

Enclosed, please find an invoice provided by Michelle M. Firman of Coldwell Banker for additional cleaning and repairs associated with preparation of the rental house currently occupied by the customers. These cost were necessary as the customer required changes to drapery to facilitate access to provided light into rooms previously blocked by drapery and hardware that would not open. I discussed these items with Michelle and agreed to submit this invoice for review by the company.

This concludes my participation towards resolution of the Contents portion of this assignment. Please feel free to call if I can be of further assistance.

Respectfully Submitted:  
John C. Schumann

\$ 15,000 allowance  
item highlighted are  
a total.

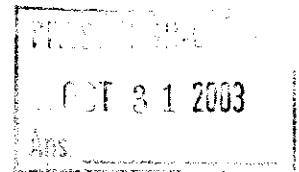


6  
CLEANED per  
PA.

Page 1

MASTER BEDROOM

HENRY BENDELL PINS  
CANNON WIRELESS CONTROLLER  
STANLEY EYEGLOSS SCREWDRIVER SET  
TRINKET BOX ROUND  
METAL PICTURE FRAME SMALL  
MIS BIJOU NECKLACE  
DURACELL MNZI BATTERIES  
HEART ROPE NECKLACE  
STORE NECKLACE  
TILE WALL HANGING  
GOLDMAN WATCH EXTENSION  
TOENAIL CLIPPERS  
PSYCHEDELIC HAMMER SMALL  
PICTURE OF 2 GIRLS JUMPING ROPE  
PRINT OF GIRLS GIVING PIGGY-BACK RIDE  
PRINT OF MARRIAGE BY CALIL  
PRINT OF WOMEN STARING AT WALL  
11" X 14" FRAME  
BMS AREOLD SPHYGMOMAMETER  
NEC REMOTE  
PRINT OF CHURCH BY MARY LESSARD #99 OF 500  
UPS PACKAGE  
ZIEFFO MEASURING TAPE  
AGPA LUPE 8X  
STAR OF DAVID NECKLACE, TAMARA  
SCISSORS, HIGHLIGHTER  
TRINKET TIN (MAN OR WOMAN ON FRONT)  
CANADIAN COINS  
LASER POINTER  
VOLTAGE CONVERTOR KIT UNOPENED  
WOOD PICTURE FRAME  
CERAMIC FLOWER FRAME  
LITMAN STETHOSCOPE 3M  
TV-VCR REMOTE  
CUP HOLDER  
NATIVITY BOX BY DIVA



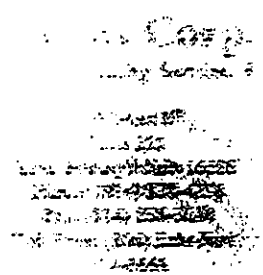
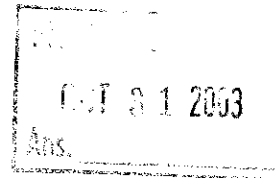
*[Faint, illegible text, possibly a stamp or signature]*

Page 2

MASTER BEDROOM CONTINUED:

JEWELRY BOX BY DUSTIN  
MAGNAVOX REMOTE  
SONY REMOTE  
3-LEATHER BELTS  
SIEMENS CELL PHONE CHARGER  
HAMILTON BEACH IRON  
CASIO BUSINESS ORGANIZER  
PACK OF LABELS UNOPENED  
WALLET FULL OF CREDIT CARDS  
INDIAN TRADING POST PIN, KEYS  
INSTRUCTIONAL FAIR MARE & FOAL GRANT PUZZLE  
LOX BOND AND GREEN SPOON AND FORK (PLATTER)  
FIRST AID FOR A MOTHERS SOUL MINIATURE BOOK  
METAL LADEL IN POTATO SACK POUCH  
2 METAL SPOONS AND 1 FORK IN POTATO SACK POUCH  
GLASSWARE IN PADDED HOLDER  
BROWN PAPER BAG FULL OF PLACEMATS  
QUALCO LOCK DICER  
FAMILY PHOTOS  
DURACELL D BATTERIES  
DURACELL AAA BATTERIES  
PLAID TABLE RUNNER SET  
DURACELL AA BATTERIES PACK OF 8  
WIRELESS PLUG AND ACCESORY BY ZENITH  
WIRELESS CHIME BY ZENITH  
GLASS CANDLEHOLDER BY MARQUI BY WATERFORD W/CANDLE  
SYLVANIA DECORATIVE LIGHTBULB  
PAINTING BY CHILD IN LAMINATE  
COMPANION CRESCENT WRENCH  
SERVESS SNIPS  
PERSONALIZED ZIPPER PULL BY STRAVINA  
MORNING STAR SANDLE WOOD INCENSE W/HOLDER  
OHIO FORGE WIRE STRIPPERS





Page 3

SIDE ENTRANCE

30-HANGERS  
2 LASKO OSCILATING FANS  
14 X 12 PICTURE FRAME

CHILDRENS ROOM 2<sup>ND</sup> FLOOR

TABLE EASEL STILL IN BOX ALLEX  
ZOO MIRROR HANDPAINTED BY LOUIS 21 x 14 1/2  
15 X 17 CROSS STICED PICTURE  
PICTURE OF 3 KIDS 16 X 20 BY JOE SCHMAL  
9 X 11 PICTURE KIDS IN POTS ANNE GEDDES


**VISIONS Corp.**  
Painting, General, Drafting, Building Services & All Concrete Needs

OCT 31 2003  
Am.

Page 4

MISCELLANEOUS ITEMS

WOODEN PICTURE FRAME  
2 SM GLASS VASE  
GLASS CANDLE STICK HOLDER  
GLASS PUNCH BOWL  
2 CERAMIC CHERUB WALL HANGINGS  
LG CERAMIC BOWL W/PLATE (TRACY PORTER)  
CERAMIC CASSEROLE DISH PERIWINKLE DESIGN  
4 GLASS BOWLS  
LG GLASS BOWL  
CERAMIC VASE THE STONE ARCHIVE COLLECTION  
CHERUB STATUE  
CERAMIC PLATE  
SILVER SERVING PLATE, TEA POT, SUGAR CUP  
2-CANDLES  
3-SILVER GODINER CANDLE HOLDER  
SM ANGEL CANDLE  
STONEWARE CERAMIC BOWL WITH LID  
3-DRINKING GLASS 6 1/2"  
2-CERAMIC CUPS  
2-END TABLES- 11" X 33" & 13 1/2" X 23  
MILANO DESK LAMP 27 1/2" X 5 1/2"  
FIREPLACE GATE 30" X 35"  
BLACK CHAIR 36" X 18 1/2" LEATHER  
3 WOODEN TREEDS 1-44" LONG 2-23 1/2" LONG 3-34 1/2" LONG  
MAJESTIC SERIAL 622256 BENCHER CAMERA  
CHICAGO MODEL 1200 CAMERA  
4 FLOOR LAMPS 2 @ 57" TALL 1-58" 1-55 1/2"  
TIFFANY LAMP  
LG BLUE VASE 12 1/2"  
3-GLASSES  
SHARP REMOTE  
PROCTOR-SILEX CLOTHES STEAMER  
ALARM CLOCK STILL IN BOX  
VISE GRIPS  
SCISSORS  
BLUE FLOWER VASE 7"

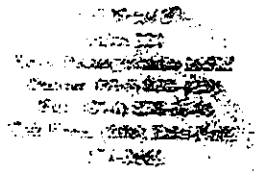
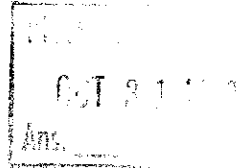


AM373

Jun. 27 2003 12:38PM P6

Page 5

RALPH LAUREN GLAMOROUS 1.7 FL.OZ. PERFUME  
SM CASE OF SEWING ITEMS  
2 ROLLS OF DUCK TAPE NOT OPEN  
2 PK D BATTERIES UNOPENED  
1 PK. DOUBLE A BATTERIES UNOPENED  
3 CASSETTES  
31 CHESS PIECES MARBLE  
WIZARD OF OZ SNOWGLOBE SAN FRAN MUSIC BOX COMP  
GET AUXILIARY CABLE  
SYSTEMS LINK TO REMOTE RCA  
TOSHIBA VCR REMOTE  
ADELPHIA REMOTE  
6 PACKS OF PHOTOS WITH NEGATIVES  
MISC. TOOLS IN ZIP LOCKS



Page 6

MASTER BATHROOM

HEALTH OMEETER SCALE

14 X 9 TOTE WITH MEDICINE &amp; RAZOR REFILLS &amp; VARIOUS MEDICAL PRODUCTS

STOW AWAY TRAVEL IRON

CAR SHAMPOO KIT

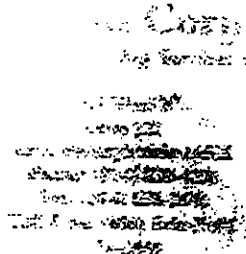
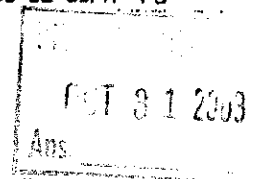
BATHROOM PRODUCTS

SHOWER GEL

6 BRUSHES-CONAIR

3-REVLON CURLING IRONS

AM375



Page 7

NO LABEL BOX

\*-UNOPENED

OMEGA COMPUTER ZIP DISK  
LOGAN SLIM EDGE LIGHT PAD  
IBM PC CAMERA IN BOX  
\*TWIN PACK ENERGY SAVING LIGHTBULBS  
SILVER MOUSE AESCULP  
STONEWARE BOWL  
\*SNAP-E MOUSETRAP  
MECH WARRIOR 2 PC GAME  
8 PC DISKS  
BLANK CD  
DOCTORS BAG WITH TOOLS  
RAREWOODS PICTURE FRAME  
SMALL METAL PICTURE FRAME  
BRIEFCASE  
2 TRIPODS  
FRAMES FOR CAMERA LENSES  
CUTTING BOARD  
BOX OF MEDICINE DROPPER BOTTLES  
RECIPE CARD HOLDER  
CAMERA SHOULDER PAD  
ORGANIZER  
GOLD PLATED PIN  
CARPENTER SQUARE  
CHINESE PRINTS OF NERVES SYSTEMS IN CASE ACCUPUNCTURE S.S.  
6 VHS TAPES  
\*CEREBRAL TOMOR PICTURES IN CASE LEADWORK  
BEAKER PYREX  
\*CERAMIC ANGEL  
SLIDE PROJECTOR CYLINDER  
2-MASON JARS  
\*CERAMIC ANGEL  
2-PC GAMES  
\*2-ARTIC ZONE LUNCH CARRIER  
\*2-CUPS

AM376





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Ans.

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SHOES-WOMENS

TALBOTS SANDLES  
8 1/2 TALBOTS DRESS SHOES  
8 1/2 NINE WEST DRESS SHOES  
3 PAIR-8 1/2 EVAN-PICONE DRESS SHOES  
TALBOTS DRESS SHOES  
ETIENNE AIGNER DRESS SHOES  
8 1/2 TALBOTS DRESS SHOES  
8 1/2 FRANCO SARTO SANDLES  
ENZO ANGIOLINI LEATHER SHOES  
8 1/2 VERO CUCIO DRESS  
ETIENNE AIGNER DRESS  
2 PAIR-AEROSOLE DRESS  
ROCKPORT SANDLES  
NETURALIZER DRESS  
8 1/2 LEATHER BOOTS TALBOTS  
ENZO ANGIOLINI DRESS  
8 1/2 ANNE 2 KLEIN LEATHER DRESS  
TEVA SANDLES  
VERO CUCIO DRESS  
8 1/2 VANELI SUEDE DRESS  
2 PAIR-TALBOTS SANDLES  
8 1/2 JONES NEW YORK SANDLES  
BANDOLINO DRESS  
EARTH SHOES DRESS  
US EUS LEATHER SHOES

AM379





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CT 8170  
Ans

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1<sup>ST</sup> FLOOR BATHROOM

- HAT BOX
- VINCENT VAN GOGH CAFE TERRACE AT NIGHT-WALLPRINT
- METAL WASTE BASKET
- METAL TISSUE HOLDER
- SMALL CHAIR-BLACK
- SM MIRROR
- METAL LAMP SHADE
- METAL TOOTHBRUSH HOLDER, MATCHING SOAP DISPENSER AND BOX W/LID
- COLD SHOT SMALL HAIR DRYER
- PRIVIDA BY GOODY HAIR BRUSH
- METAL TRAY
- METAL CUP
- METAL PARADISM EXCLUSIVE SOAP DISH W/LID

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**BATHROOM**

CONAIR BLOW DRYER  
NINE WEST CASE  
BATH AND BODY WORKS BODY LOTION  
CERAMIC ANGEL BY FORDE CRAFTS  
FLOWER PLATE BY VA  
CROSSTITCH BY AUDREY JOHNSON 10"x10"  
FLOWER VASE W/WICKER COVER  
2.5oz. JAIPUR  
1.7oz. RALEH LAUREN  
1.7oz. SUMMERHILL  
1/3oz. ORGANZA  
1.7oz. MIRACLE PERFUMES  
SOAP DISH  
SURFACE 3.4oz.  
TOT CASE W/10oz BED HED, PAUL MITCHELL 6.8oz, FROGAIN  
SHAMPOO 4oz.  
STYLING CREAM, THICKENING SPRAY 8oz., B+BW LOTION 8.5oz,  
LANCOME EYE MAP REMOVER 4oz., MOUSE 8oz., PM DO 8.5oz,  
GLYCARE CLEANSING GEL, LOREAL MEGA SPRITZ 8.5oz, ORAL B  
FLOURIDE 75ML, AVENO CLEAR MOISTERIZER 4oz, CRABTREE &  
EVELYN HAND THERAPY 3.4oz, MANGO BODY BUTTER 6oz, AFTERSHA  
REJUV. LOTION 8)z, BED HEAD SUPER STATER 8.45oz, RUSK SPRAY  
8oz, BILAGE CONDITIONER 4oz, SKIN MECHANICS FOR MEN 100ML,  
PERFUME JAR W/STAND (GLASS)  
MIRROR 5"x5"  
WHITE BARN CANDLE CO. CANDLE HOLDER  
PM FREEZET SHINE SPRAY 8.5oz  
2-PRECIOUS MOMENTS ORNAMENTS  
BUCK BROTHERS SCRAPER  
WHITE BARN CO. CANDLE  
L'OCCITANE BODY LOTION 8.4OZ  
NIVEA LOTION 3oz  
PINK CERAMIC COP W/JEWELRY SET  
McMILLIN JAR  
GLASS CANDLE HOLDER  
SIMON CANDLE HOLDER  
4 TRAVEL BAGS FOR MAKE-UP

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ADS

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## CHILDS ROOM 1<sup>ST</sup> FLOOR

PLASTIC MAGAZINE RACK  
14 1/4 X 17 1/4 THE FAVORITE CAT GLASS PICTURE CERAMIC FRAME  
SAFETY MONITOR CHILD  
1.4 W. NIGHT LIGHT  
NOAH'S ARK CERAMIC WATERGLOBE LIGHT

## CHILDS ROOM 2<sup>ND</sup>

NORTH AMERICAN BEAR CO. BABY BEAR STILL IN PLASTIC  
LOMAZE INCHWORM CUDDLE TOY STILL IN BOX  
STATE PLAQUE 7 1/4 X 9 1/4 HERMITAGE POTTERY (TEDDY BEARS)  
PADDINGTON BEAR WALL HANGING 24 X 16  
FISH NIGHT LIGHT (WOOD AND PLASTIC) 8 X 6 1/4  
BEAR LIGHT WITH SHADE 18 1/2"  
"GETTING YOUR BABY TO SLEEP" 4 CASSETTES IN BOX  
8 CASSETTES IN CASES  
PRAYER BEARS NIGHT LIGHT 5"  
STAR MOBILE 13 STARS 1 MOON STILL IN PLASTIC  
KISSIMO 94 CERAMIC CHERUB 6"  
CAST ART CERAMIC BUNNY 6"  
CERAMIC SNOW BABY FIGURE 3 1/2"  
SM HEART SHAPE PILLOW W/ AMY AND JOHN'S WEDDING DATE  
5" STATUE OF BOY AND GIRL  
6 1/2" ENRIQUE G. NADAL "LAST DAY OF SPRING" FIGURE 12-31-86  
5 1/2" DAV FIGURE GIRL IN PINK CHAIR  
10 1/2" LLADRO LADY STATUE  
4" GOESSEL GIRL W/ LAMP STATUE  
2" NAPOLEON FORC. FLOWER  
7" X 7" ACHILLE GAUBO METAL PLATE (FACE OF LADY)  
7" NAV GIRL W/ BIRD STATUE  
11" LADY AND MAN STATUE- GUISEPEE ARMONI  
10" VASE CERAMIC  
10" CERAMIC VASE W/DIFFERENT FLOWERS  
8" GIRL FIGURE GARDEN MEMORIES  
CHESS BOARD 13 X 13  
4 1/4 X 6 METAL TRINKET BOX THE BOMBAY CO.